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Equity Story



Modern, innovative and dynamic insurancefinancial group, firmly remaining the leader both in Slovenia and Adria region

2017-2020

Fast growth in the markets outside Slovenia

Focus on profitability and selective expansion 2010

2008

Listing on the Ljubljana SE

2000 Leading position in Slovenia,

expansion started (by 2007 presence in all existent markets)

Established in Austro-Hungarian Empire as the first Slovenian insurance company founded with domestic capital.



Transformation into a **public limited company.** Expansion of business.

1990

Triglav Group

38 companies Over 5.100 employees Triglav Group: Parent company Zavarovalnica Triglav founded in 1900. Two-tier board system. Insurance Core business: Asset management BUILDING A SAFER FUTURE for all our stakeholders, while being committed to responsible and Triglav mission: sustainable development. ■ In 6 countries in Adria region, international through inward reinsurance Market position: Leading insurance - financial group in Adria region and in Slovenia S&P Global ■ A / stable outlook Ratings: Ratings **LJSEPRIME** Listed on Ljubljana Stock Exchange since 2008 Stock Exchange: In 2017 reward "Share of the year" State-owned funds (ZPIZ, SDH) with 63% stake predominant shareholders

■ International shareholders with 18% stake (2008: 4%)



Shareholders:

Core Business

Insurance

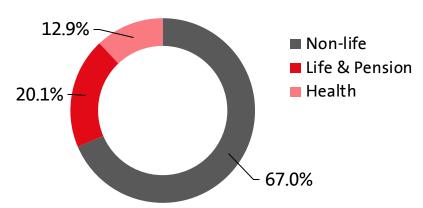
- Non-life
- Life
- **Supplementary pensions**
- Health
- Reinsurance

Asset management

- Insurance portfolios and own funds:
 - AUM € 2,638 million (O3 2018)
 - Liability driven investing
- Investment funds:
 - AUM € **732** million (O3 2018; 17 mutual funds and discrectionary mandates)

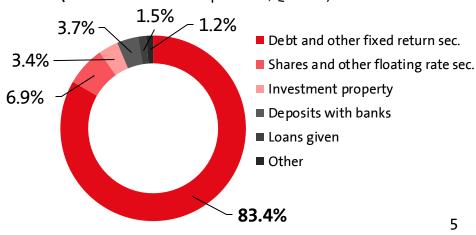
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Structure of GWP (Q3 2018)



Insurance portfolios and own funds

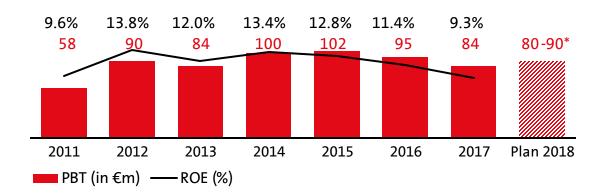
(without united-linked products; Q3 2018)



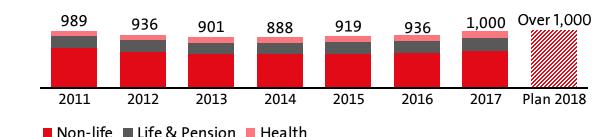
Profitable And Safe Operations

Profit before tax and ROE

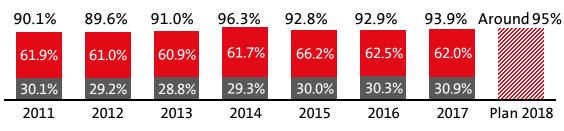
*Annual profit guidance confirmed at the end of Q3 2018.



Gross written premium (in €m)



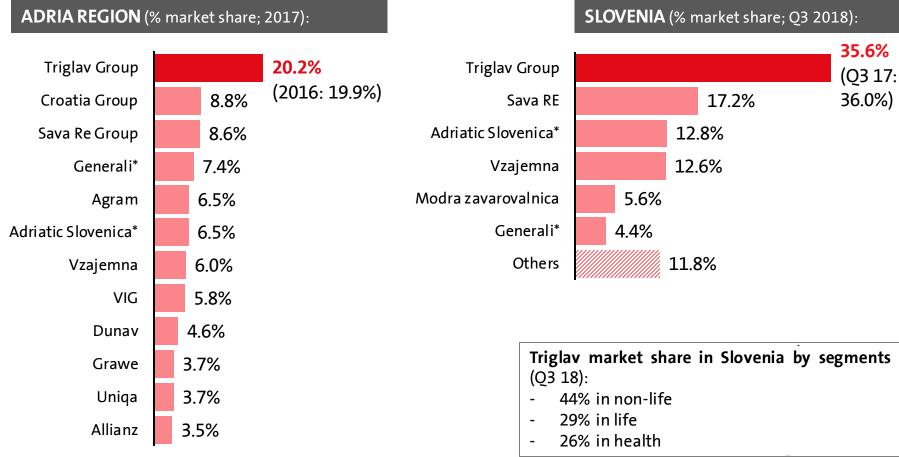
Combined ratio



■ Expense ratio ■ Loss ratio



Leading Market Position Both in Slovenia And Adria Region



*In 2018 Generali announced to acquire Adriatic Slovenica

Source: Calculation based on the data of regional regulators and insurance associations



Strong Credit Ratings

S&P Global Ratings

S&P Global Ratings rating A/stable outlook



A.M. Best rating

A/stable outlook

*From S&P GR Rating Report:

The credit rating exclusively reflects Triglav Group's **standalone credit profile** and does not include any uplift from the Group's status as a government-related entity.

- Business risk profile strong
- Financial risk profile very strong
- Capital adequacy extremely strong
- Group has adequate reinsurance protection

Ratings development history						
Credit rating agency	Credit rating	Medium-term outlook	Date			
S&P Global Ratings	Α	stable	7-Sep_2018*			
A.M. Best	Α	stable	30-Oct-2017			
S&P Global Ratings	Α	stable	8-Sep-2017			
A.M. Best	Α	stable	28-Oct-2016			
S&P Global Ratings	Α	stable	1-Jul-2016			
A.M. Best	A-	positive	16-Oct-2015			
S&P Global Ratings	A-	positive	29-Aug-2015			
A.M. Best	A-	positive	3-Oct-2014			
S&P Global Ratings	A-	stable	26-Sep-2014			
S&P Global Ratings	A-	stable	7-Jul-2014			
A.M. Best	A-	stable	17-Oct-2013			
S&P Global Ratings	A-	stable	4-Jul-2013			
A.M. Best	A-	stable	21-Mar-2013			
S&P Global Ratings	BBB+	positive	14-Feb-2013			
S&P Global Ratings	A-	negative	8-Aug-2012			
S&P Global Ratings	Α	negative	21-Nov-2011			
S&P Global Ratings	Α	stable	25-Nov-2010			
S&P Global Ratings	Α	stable	25-Aug-2009			
S&P Global Ratings	Α	stable	25-Sep-2008			



8

The Latest Expansion Activities

Strategy 2017 – 2020: Focus on Adria region. Organic growth, potential takeovers not excluded.

2017

- MACEDONIA: Entry into <u>life insurance market</u> (new company)
- BOSNIA AND HERZEGOVINA: Entry into voluntary pension insurance market (joint-venture)
- Establishment of REGIONAL PLATFORM for alternative investments Trigal (joint-venture)

2018

- CROATIA: Triglav Group signed agreement to acquire RMOD in Croatian pension insurance market (takeover)
- Using NEW BUSINESS MODEL and IN COOPERATION WITH the reinsurance and local PARTNER entry into Greek motor vehicle insurance market
- **SLOVENIA:** Triglav Group purchased remaining 28.1% equity stake of SPD thereby becoming 100% owner. Company operates in the <u>Slovene supplemental voluntary pension insurance market</u> (takeover)
- SLOVENIA: Triglav Group signed agreement to acquire Slovenian AM company ALTA Skladi (takeover)



Management Bord of Zavarovalnica Triglav

- Andrej Slapar President CEO
- Uroš Ivanc Member CFO
- Tadej Čoroli Member Non-life, Sales and Marketing
- Barbara Smolnikar Member Life & Health
- Marica Makoter Member and Employee Representative HRM, Operations, IT, Fraud prevention



■ Marica Makoter ■ Tadej Čoroli ■ Andrej Slapar ■ Uroš Ivanc ■ Barbara Smolnikar



Shareholders of Zavarovalnica Triglav

- State-owned funds (ZPIZ, SDH) with 62.6% stake predominant shareholders
- 31.8% shares free floating
- International shareholders with 18% stake (2008: 4%)

As at 30 Sept 2018

Free float shareholder structure by country of origin **Top 10** ZPIZ, Slovenia 34.5% SDH, Slovenia 28.1% Addiko Bank, Croatia - fid.a. 5.7% Unicredit Bank Austria, Austria - fid.a. 3.2% Slovenia 19.6% Hrvatska poštanska banka, Croatia - fid.a. **Austria** 1.0% 3.4% Citibank, Great Britain - fid.a. USA 1.0% 2.1% Kuwait Investment Authority, Kuwait 0.9% Luxembourg 1.7% 31.8% East Capital Balkans, Luxembourg Croatia 0.9% 1.4% shares are Sava Re, Slovenia 0.7% free **Great Britain** 1.0% floating The Bank of New York Mellon, USA - fid.a. 0.5% Kuwait 0.9% Others Others (31) 23.6% 1.7%

Shareholder structure	Total	Domestic	Foreign	Legal entities	Individuals
Number of shareholders	14.200	13.537	663	494	13.706
% of shares	100%	82.1%	17.2%	89.1%	10.9%
% of shareholders	100%	95.3%	4.7%	3.5%	96.5%



Share Price Performance



Total return	Jan-Sept 2018	Last 12 months
ZVTG	+7,5%	+13,4%
SBITOP Index	+10,1%	11,5%
BEINSUR Index*	+4,1%	+5,3%

Source: Bloomberg on 28 Sept 2018

	30 Sept 2018	30 Sept 2017	31 Dec 2017	31 Dec 2016	31 Dec 2015
Closing price at the end of period	28.80	27.40	28.90	23.20	23.50
Book value per share (consolid. data)	32.28	32.31	32.98	32.28	30.48
Net earnings per share (consolid. data)	2.59	2.30	3.07	3.62	3.91
Market capitalisation	654,772,262	622,943,055	657,045,777	527,455,434	534,275,978
Average daily trading volume	170,628	162,813	166,345	114,845	142,878
No. of shares	22,735,148	22,735,148	22,735,148	22,735,148	22,735,148
The percentage of floating stock	31.78%	31.04%	31.04%	30.98%	31.13%

Traded on Bloomberg, Reuters

Ljubljana Stock Exchange; Prime market; ISIN SI0021111651; Ticker symbol ZVTG ZVTG SV; ZVTG.LJ



^{*}Bloomberg Insurance index (33 shares)



> 250%	Surplus capital adequacy	Possibility of a more aggressive growth of business volume, assessment of potential changes in the business strategy
200 - 250%	Target capital adequacy	Regular performance of risk management activities
150 - 200%	Sub-optimum level of capital adequacy	Analyzing possible medium and long-term measures to improve capital adequacy and emphasized monitoring of risks
130 - 150%	Warning level of capital adequacy	Implementation of measures to improve capital adequacy
< 130%	Insufficient capital adequacy	



Risk Profile And Capital Adequacy

Strong Capital adequacy, within target range 200-250%

	31 Dec 2017	31 Dec 2016**
Solvency ratio*	222%	242%

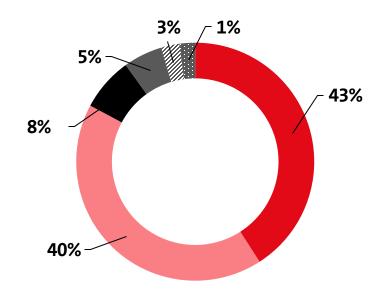
*Standard formula used. In 2017 methodology was revised introducing more conservative approach for calculation of the adjustment for the loss absorbing capacity of deferred taxes.

**Based on methodology before its revision in 2017.

Risk profile of Triglav Group (as at 31 Dec 2017)

Risk exposure in line with the defined risk appetite.

- Underwriting risk
- Market risk
- Credit risk
- Operational risk
- **M** Risk of companies from other financial sectors
- Risk of other companies

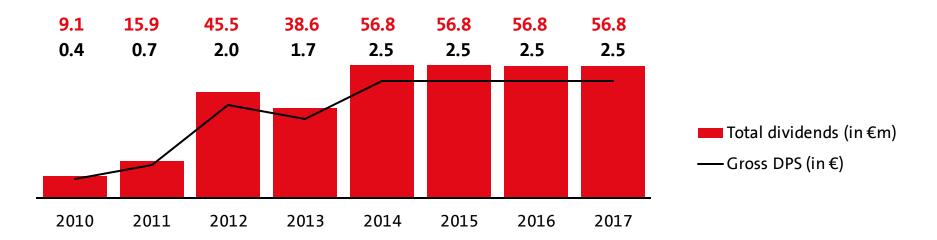




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16

Triglav will strive not to reduce its dividend payment below the level of the previous year. As thus far, the future implementation of the dividend policy will be subordinated to achieving the medium-term sustainable target capital adequacy of Triglav Group. The proposal of the Management Board and the Supervisory Board as regards the annual distribution of accumulated profit of the Company will therefore take into account the following three objectives in a balanced manner: to ensure prudent capital management of Triglav Group and its financial stability, to reinvest net profit in the implementation of the strategy of growth and development of Triglav Group and to pay out attractive dividends to the shareholders.







9M 2018 Triglav Group at a Glance

Annual profit guidance confirmed, taking into account the business conditions anticipated until the end of 2018.

Gross written premium	Combined ratio non-life	
€ 820.2m	€ 69.9m	92.4%
GWP up 6% y-o-y	Increased by 8% y-o-y	Down from 94.5% in 9M 2017
Growth in all markets:Slovenia: +5%Other markets: +8%	Influence of good performance in insurance business. Growth of net premium income (+6% y-o-y) at a higer rate than growth of net claims incurred	 Favourable and in line with long term average target value i.e. around 95%
 Growth in all insurance segments: Non-life: +6% Life & Pension: +1% 	(+1% y-o-y). Lower returns on financial investments, as expected (-19% y-o-y).	
- Health: +10%	■ 9M 2018 PBT from underwriting +32% y-o-y, from investment activities -26% y-o-y (decrease of life investment result mainly due to lower returns on assets of guarantee fund and additionally formed mathematical reserves)	



Triglav Group in 9M 2018

In € million

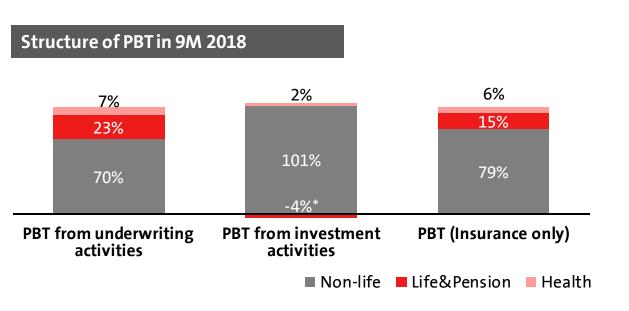
	9M 2018	9M 2017	Index 2018/2017
Gross written premium	820.2	777.1	106
Net premium income	703.8	664.1	106
Gross claims paid	495.4	467.4	106
Net claims incurred	471.6	469.2	101
Insurance business gross operating costs	191.7	181.9	105
Profit before tax	69.9	64.5	108
Net profit for the accounting period	58.8	52.3	112
Gross insurance technical provisions	2,811.9	2,732.2	103
Total equity	736.4	756.6	97
Number of employees	5,140	5,151	100
Expense ratio non-life	28.3%	28.2%	
Net claims ratio non-life	64.1%	66.3%	
Combined ratio non-life	92.4%	94.5%	



Structure of Profit before Tax of Triglav Group

In € million

				9M 2018			9	M 2017
	Non-life	Life & Pension	Health	Total	Non-life	Life & Pension	Health	Total
PBT from underwriting activities	33.9	11.0	3.6	48.5	19.4	12.5	4.7	36.6
PBT from investment activities	19.8	-0.7*	0.5	19.6	18.4	7.3	0.7	26.4
PBT from insurance operations	53.7	10.3	4.1	68.2	37.8	19.9	5.4	63.0
PBT from non-insurance operations				1.7				1.5
Total PBT				69.9				64.5



*Life investment result net of guarantees and additionally formed mathematical reserves.

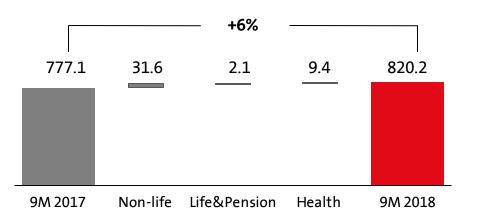
The decrease in 9M 2018 life investment result mainly the result of:

- lower returns on assets of the guarantee fund (€ 4.1 million),
- additional provisions made due to the reduction in the reserving interest rate (€ 2.9 million).

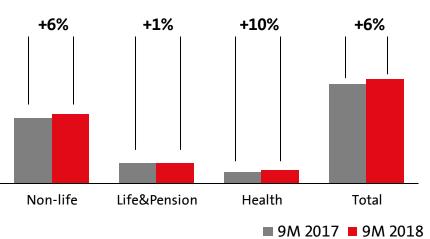
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Gross Written Premium (GWP)

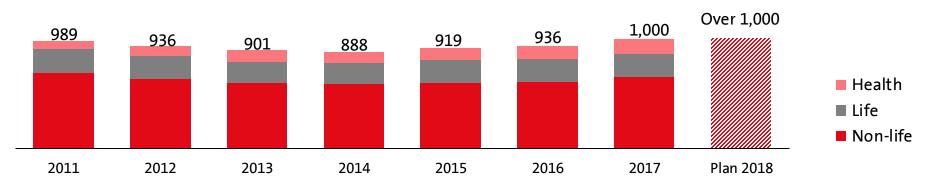
GWP development from 9M 2017 to 9M 2018 (in € M)



GWP growth by segments (in € M)

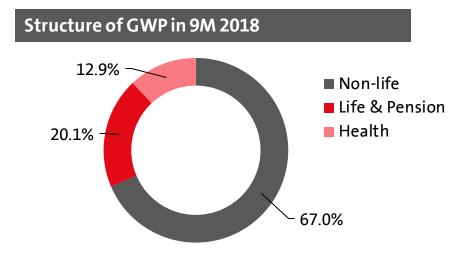


Gross written premium (in € M)



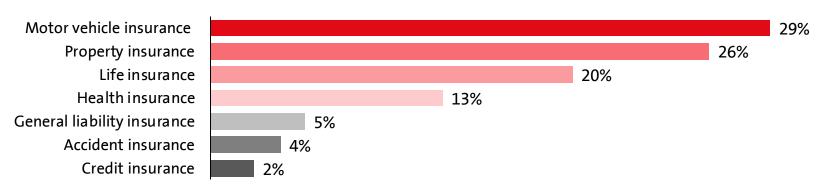


Gross Written Premium by Segments



		9M 2018	9M 2017
Non-life		67.0%	66.6%
Life	\blacksquare	20.1%	21.0%
Health		12.9%	12.4%

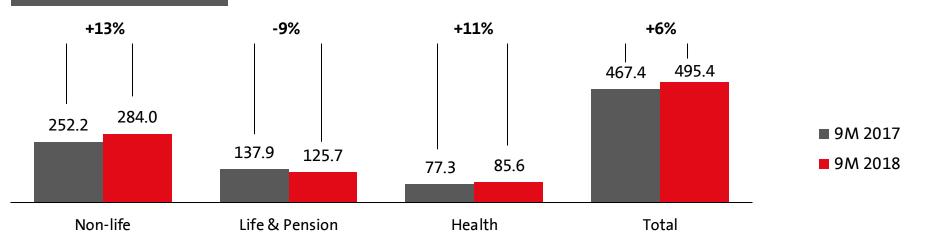
Well balanced structure of consolidated GWP





Gross Claims Paid

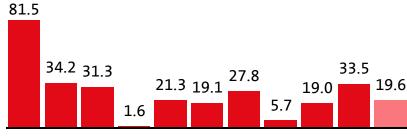
Gross claims paid in € M



€ 19.6 million CAT loss events in 9M 2018 (all occured in Q2 2018)

- € 3.3 m May hail and floods in Eastern Slovenia
- € 2.3 m Early June storms with hail in North-Eastern Slovenia
- $\mathbf{\in}$ 11.5 m June hail in North-East Slovenia and Bela Krajina
 - € 1.5 m Mid-June hail in Zasavje region (Slovenia)
 - € 1.0 m April frost, May and June floods in Macedonia

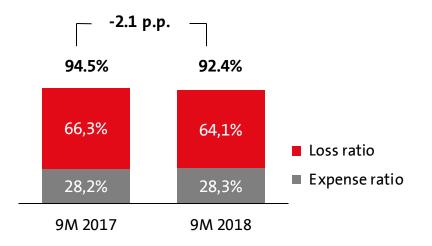
CAT losses in last 10 years in € M

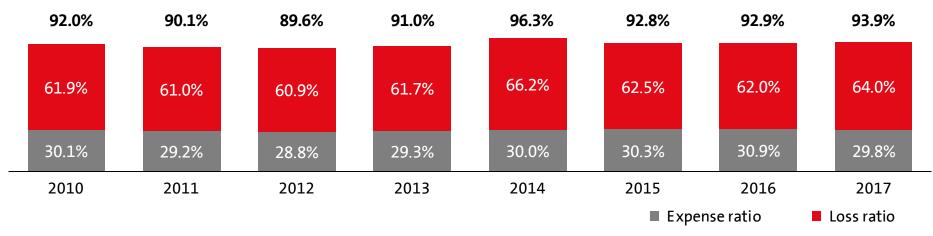


2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 9M 2018



Triglav Group Non-life Combined Ratio







Triglav Group Asset Allocation

	Non-life & Health¹		Life & Pensions ¹			Total
	In € M	ln %	In € M	ln %	In € M	In %
Investment property	88.2	8%	2.4	0%	90.5	3%
Investments in associates ²	13.3	1%	0.6	0%	13.8	1%
Shares and other floating rate securities	104.9	9%	76.6	5%	181.5	7%
Debt and other fixed return securities	874.6	76%	1,320.7	89%	2,195.3	84%
Loans given	5.7	0%	32.5	2%	38.2	1%
Bank deposits	55.1	5%	42.2	3%	97.3	4%
Other financial investments	6.2	1%	4.7	0%	10.9	0%
Investments	1,147.9	100%	1,479.7	100%	2,627.6	100%
Financial investments of reinsurance companies in reinsurance contracts with cedents	6.1		0.0		6.1	
Unit-linked insurance contract investments	0.0		448.1		448.1	
Group financial investments	1,154.0		1,927.8		3,081.8	

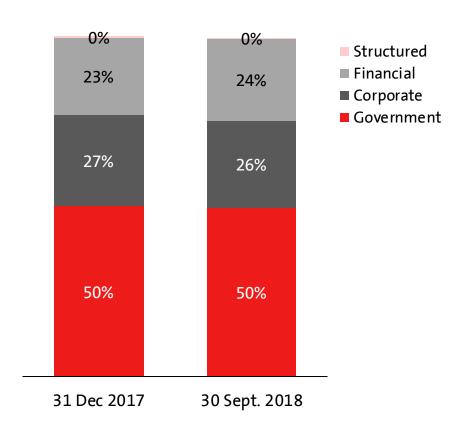
 $^{1 \} Includes \ investments \ of own funds \ of the \ Group$

² Investment in associates are mainly additional Real Estate exposure

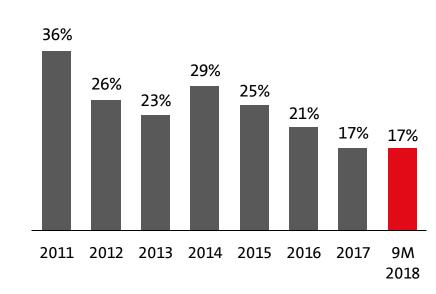


Triglav Group Bond Portfolios

Bond Portfolio Structure by Type of Issuers



Exposure to Slovenian Bonds in Total Bonds

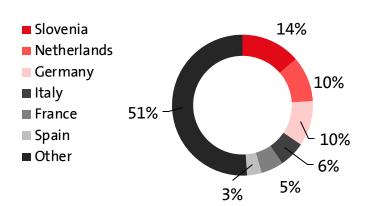




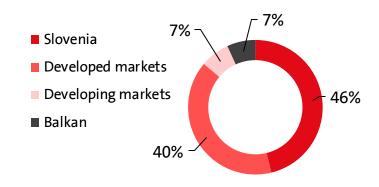
Investment Portfolios: Non-life and Health



Top Bond Exposures by Country



Equity Exposures by Region

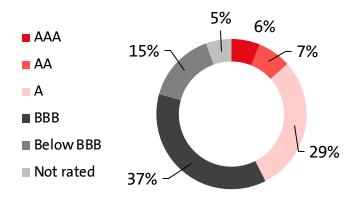




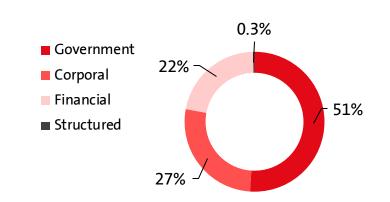
Investment Portfolios: Life and Pensions*

*Unit-linked investments excluded

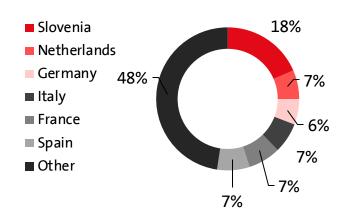
Bonds by Rating



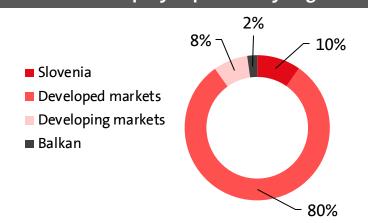
Bonds by Type of Issuer



Top Bond Exposures by Country



Equity Exposures by Region

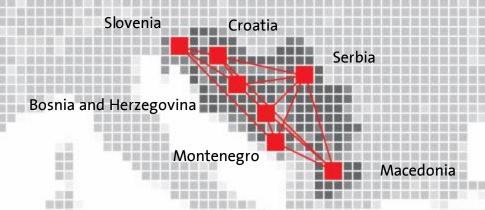




Markets of Triglav Group

International reinsurance

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医圆面细胞腺

短短短短

三面整理 10

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部間日報

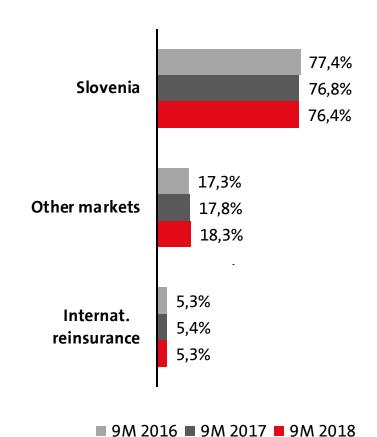
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Insurance Markets of Triglav Group

- Seven markets in six countries, Slovenia the largest market.
- GWP share from outside Slovenia is consistently increasing

Share of Triglav Group GWP by Markets				
Slovenija	76.4%	*	Slovenia	76.4%
		***	Croatia	5.7%
			Serbia	4.6%
Other markets	18.3%		Montenegro	3.0%
		&	B and H	2.6%
			Macedonia	2.3%
International reinsurance	5.3%	8	Int. RE	5.3%



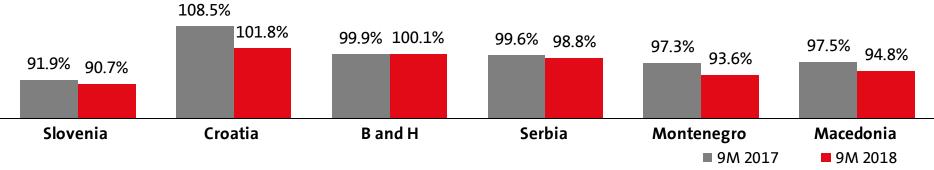


Performance by Markets

Cour	ntry	Perf	orma	ance by m	narkets		% Consol. GWP	Market developmen	t (2017)
				vth Index 9M 2017	Market share	Market position		Insurance penetration Premium share in GDP (EU 7.2%)	Insurance density € per capita (EU €2,150)
•	Slovenia	5%	A	105	35.6%	1	76.4%	5.0%	1.055
	Internat. Reinsurance	3%		103	-	-	5.3%	-	-
3	Croatia		_ 🛦	108	4.6%	8	5.7%	2.5%	295
H	Serbia			113	6.0%*	5*	4.6%	2.1%	109
	Montenegro	8%		104	38.2%	1	3.0%	1.9%	131
	Bosnia and Herz.			103	8.0%*	6*	2.6%	2.2%	99
	Macedonia		_ 🛦	112	15.7%*	1*	2.3%	1.5%	71

^{*}H1 2018

Non-life Combined Ratios by Markets





Slovenia

Zavarovalnica Triglav

Triglav, Zdravstvena Zavarovalnica

Skupna pokojninska družba



ney ligures			
Market share*	▼	-0.4 p.p.	35.6%
Market position	•		1
Gross written premium	A	+6%	€ 640.7 M

Gioss Written premium	 1070	C 0 10.7 11.
Gross operating costs	+5%	€ 142.9 M
Gross claims paid	+4%	€ 402.3 M

-1.2 p.p.

90.7%

Mar			
	((2)		
	100		

Combined ratio

Key figures

Insurance penetration (2017)	5.0%
GWP	€ 1,799 M (+6.9%)
Insurance density (2017)	€ 1,055 per capita

Major events

- GWP growth in line with market
- GWP of Zavarovalnica Triglav increased by 4%, TZZ by 10%, Skupna by 11%
- Market consolidation
- Aggressive price competition, upward pressure on the acquisition costs



^{*} In Slovenia a market share of 36% (44% in non-life insurance, 29% in life insurance and 26% in health insurance)

Croatia

Triglav Osiguranje, Zagreb



Key figures

Market share	▼	-0.1 p.p.	4.6%
Market position	•		8
Gross written premium		+8%	€ 47.0 M
Gross operating costs		+5%	€ 15.8 M
Gross claims paid		+30%	€ 31.3 M
Combined ratio	•	-6.7 p.p.	101.8%

Market development

Insurance penetration (2017)	2.5%
GWP	€ 1,023 M (+9.7%)
Insurance density (2017)	€ 295 per capita

Major events

- Strong growth in GWP
- Challenging overall market conditions
- Focus on increasing profitability through improved underwriting and cost optimization initiatives



Serbia

Triglav Osiguranje, Belgrade



Key figures

Market share (H1 2018)	A	+0.2 p.p.	6.0%
Market position (H1 2018)	•		5
Gross written premium		+13%	€ 37.9 M
Gross operating costs	A	+21%	€ 15.7 M
Gross claims paid	A	+26%	€ 13.2 M
Combined ratio	\blacksquare	-0.8 p.p.	98.8%

Market development

Insurance penetration (2017)	2.1%
GWP (H1 2018)	€ 441 M (+6.8%)
Insurance density (2017)	€ 109 per capita

Major events

- High growth across all lines of business and increased market share
- Particular focus on the development of life insurance sales channels
- Various innovative mass products in the field of home insurance launched

Montenegro

Lovćen osiguranje Lovćen životna osiguranja



Key	figures

Market share	▼	-0.6 p.p.	38.2%
Market position (H1 2018)	•		1
Gross premium written		+4%	€ 24.8 M
Gross operating costs	A	+1%	€ 10.0 M
Gross claims paid	A	+41%	€ 17.5 M
Combined ratio	•	-3.7 p.p.	93.6%

Market development

Insurance penetration (2017)	1.9%
GWP	€ 65 M (+6.0%)
Insurance density (2017)	€ 131 per capita

Major events

- Strong GWP growth in life insurance segment (bancassurance)
- Focus on improving core operating profitability and cost efficiency
- Marketing of new products

Bosnia and Herzegovina

Triglav Osiguranje, Sarajevo

Triglav Osiguranje, Banja Luka



Key figures

Market share (H1 2018)	•	-0.2 p.p.	8.0%
Market position (H1 2018)	•		6
Gross written premium		+3%	€ 21.6 M
Gross operating costs		+1%	€ 8.6 M
Gross claims paid		+8%	€ 9.1 M
Combined ratio	A	+0.2 p.p.	100.1%

Market development

Insurance penetration (2017)	2.2%
GWP (H1 2018)	€ 184 M (+4.7%)
Insurance density (2017)	€ 99 per capita

Major events

- Solid growth of GWP
- Decrease of market share due to a new market participant
- Focus on profitability in a very challenging market environment

Macedonia

Triglav Osiguruvanje, Skopje

Triglav Osiguruvanje Život, Skopje



Key figures

Market share (H1 2018)	A	+0.1 p.p.	15.7%
Market position (H1 2018)	•		1
Gross written premium		+12%	€ 18.8 M
Gross operating costs	A	+10%	€ 5.6 M
Gross claims paid	A	+6%	€ 7.7 M
Combined ratio	•	-2.7 p.p.	94.8%

Market development

Insurance penetration (2016)	1.5%
GWP (H1 2018)	€ 80 M (+6.3%)
Insurance density (2016)	€ 71 per capita

Major events

- Introduction of life insurance products through newly established life insurance company Triglav Osiguruvanje Život.
- Focus on health insurance, where the company recorded high GWP growth and marketing of new insurance products.
- Decrease of income from financial assets due to decreasing interest rates





Triglav is the highest mountain in Slovenia and the highest peak of the Julian Alps (2,864 meters/9,396 ft).

Macroeconomic Overview of Adria Region

Macroeconomic indicators	Slove	enia	Croa	ntia	Serl	oia	Monte	enegro	Bosn Herzeg	ia and ovina	Maced	lonia	El	J
	2017	2018 Outlook		2018 Outlook	2017	2018 Outlook	2017	2018 Outlook	2017	2018 Outlook	2017	2018 Outlook		2018 Outlook
GDP growth (in %)	5.0	4,5	2.8	2,8	1.9	4,0	4.3	3,7	3	3,2	0	1,6	2.7	2,2
GDP per capita (in USD)	23,654	26.586	13,271	14.637	5,901	6.815	7,678	8.644	5,181	5.704	5,474	5.953	41,339	43.120
Inflation rate (in %)	1.4	2,1	1.1	1,6	3.1	2,1	2.4	2,8	1.2	1,4	1.4	1,8	1.7	1,9

Source: IMF, Outlook October 2018



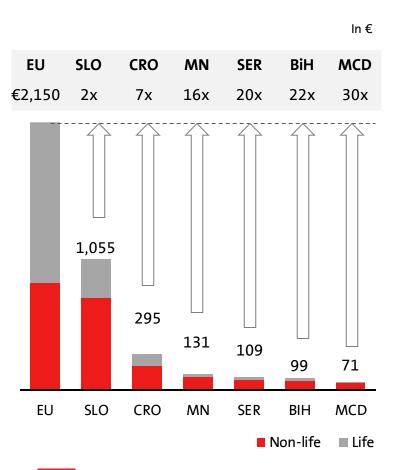
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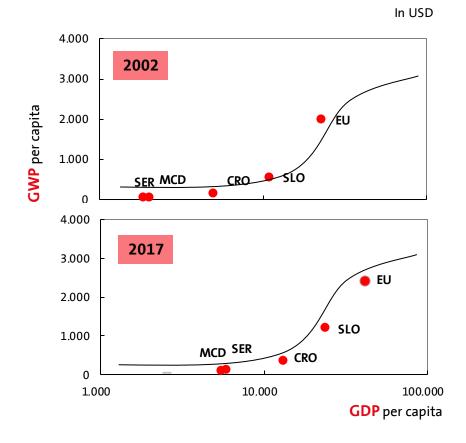


GDP Growth and Low Insurance Density Key Growth Drivers

Insurance density by Triglav's markets in 2017 (GWP per capita)

Corelation between GWP and GDP







Source: Sigma (Swiss RE), IMF, local regulators

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IR Calendar 2018 of Triglav Group

Date*	Location	Investor Conference/Roadshow
4 – 5 Dec 2018	Prague, Czech Republic	WOOD's Winter Wonderland: Emerging Europe Conference
29 Nov 2018	Ljubljana, Slovenia	Investors' Conference of Ljubljana Stock Exchange
22 Nov 2018	Online	Webcast of Ljubljana Stock Exchange (9M 2018 Performance)
6 -7 Sep 2018	Bucharest, Romania	WOOD: Frontier Investor Day with FT
3 Sep 2018	Online	Webcast of Ljubljana Stock Exchange (H1 2018 Performance)
21 June 2018	Headquarters, Ljubljana	Triglav Group Investor Day
31 May 2018	Online	Webcast of Ljubljana Stock Exchange (Q1 2018 Performance)
24 - 25 May 2018	Zagreb, Croatia	Investors' Conference of Ljubljana SE & Zagreb SE
20 Apr 2018	London, United Kindgdom	London SE & Intercapital Conference
2- 4 Apr 2018	Miami, NY, Austin	USA Roadshow (with FIMA and LXM)
23 Mar 2018	Online	Webcast of Ljubljana Stock Exchange (2017 Performance)

^{*}The actual dates may differ from the above stated planned dates. More info: $\underline{www.triglav.eu}.$

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