

Statement of Results of the Sava Insurance Group for January–March 2024

Ljubljana, 7 May 2024

Contents

| Financial highlights | |
|--|---|
| Macroeconomic environment | |
| Group results | |
| Non-life segment | , |
| Life segment6 | ò |
| Reinsurance segment | |
| Pensions and asset management segment 8 | |
| "Other" segment | ; |
| Financial position | |
| Equity and solvency | , |
| Investment portfolio11 | - |
| Shareholder value11 | |
| Earnings per share11 | - |
| Return on equity11 | |
| Progress on the business plan12 |) |
| Significant events in the reporting period12 | 1 |
| Significant events after 31 March 202412 | |
| About the Sava Insurance Group13 | 3 |
| Disclaimer13 | • |
| Appendices14 | ŀ |

Financial highlights

| EUR | 1–3/2024 | 1–3/2023 | Change | Index |
|----------------------------------|---------------|------------------|-------------|-------|
| Business volume | 307,783,254 | 259,941,408 | 47,841,846 | 118.4 |
| Insurance revenue | 186,237,085 | 153,211,935 | 33,025,150 | 121.6 |
| Insurance service result | 35,288,364 | 23,824,892 | 11,463,472 | 148.1 |
| Finance result | 5,835,157 | 4,187,311 | 1,647,846 | 139.4 |
| Net other operating expenses | -3,095,575 | -3,717,551 | 621,976 | 83.3 |
| Net profit for the period | 29,803,681 | 20,091,036 | 9,712,645 | 148.3 |
| | 31 March 2024 | 31 December 2023 | Change | Index |
| Equity | 610,610,645 | 585,663,613 | 24,947,032 | 104.3 |
| Contractual service margin (CSM) | 166,739,915 | 155,307,485 | 11,432,430 | 107.4 |
| Investment portfolio | 1,532,139,104 | 1,503,282,095 | 28,857,009 | 101.9 |
| Total assets | 2,649,829,300 | 2,568,546,136 | 81,283,164 | 103.2 |
| Assets under management | 2,518,600,009 | 2,324,952,679 | 193,647,330 | 108.3 |
| | 1–3/2024 | 1–3/2023 | Change | Index |
| Combined ratio | 83.8% | 88.9% | -5.1 pp | - |
| Return on equity (ROE) | 18.0% | 13.4% | +4.6 pp | - |
| Return on investment portfolio | 2.7% | 2.2% | +0.5 pp | - |
| Solvency ratio | 193%–199% | 180%–186% | - | - |

The terms and ratios are defined in the appended glossary.

Macroeconomic environment

According to Eurostat's first estimates, euro area GDP grew by only 0.4% year on year in the first quarter of 2024. Unemployment in the euro area remains low and employment at historically high levels. Annual inflation (2.4% in March) is moderating amid weak GDP growth but remains above the European Central Bank's target. With the US economy remaining robust and inflation above target, expectations of interest rate cuts are receding further into the future. The European Central Bank also left interest rates unchanged but indicated that if inflation turns favourable in the coming months, it will be time for rate cuts.

The yield on risk-free bonds rose again in the first quarter of 2024. Rising required yields are negative for bond prices, but they make bonds more attractive for investors.

Equity markets continued to rise in the first quarter of 2024. The optimism in the financial markets and the higher equity valuations mainly reflect strong corporate earnings and stable inflation expectations.

The macroeconomic environment is also affected by geopolitics, where risks remained elevated in the first quarter of 2024, with no significant progress in resolving conflicts. The focus is on the conflicts in the Middle East and the escalating war in Ukraine.

Group results

The Group's **business volume** increased by 18.4% to EUR 307.8 million. Business volumes grew in all segments, with the strongest growth in the non-life and life segments. The non-life business grew through both price increases and organic growth, whereas the life business expanded through strong sales. The reinsurance segment also showed strong growth in both proportional and non-proportional reinsurance.

These were the main factors contributing to the 21.6% increase in **insurance revenue**.

The **insurance service result** of EUR 35.3 million improved by 48.1%, driven by price increases in nonlife insurance, organic growth and a very favourable claims experience.

This also led to an improvement in the **combined ratio** of 5.1 percentage points to an extremely favourable 83.8%.

The **finance result** of EUR 5.8 million was EUR 1.6 million better due to higher interest income resulting from the investment of operating cash flow and maturing investments at higher interest rates.

Net profit for the period¹ was EUR 29.8 million, an increase of a remarkable 48.3% over the same period last year. The increase was mainly driven by an improvement in the insurance service result. Strong growth in net profit also resulted in a significant increase in the **return on equity** to 18.0%.

Equity totalled EUR 610.6 million, an increase of 4.3% compared to the end of the previous year, reflecting the increased net profit for the period, partially offset by the change in other comprehensive income.

The **contractual service margin** (CSM) increased by EUR 11.4 million, or 7.4%, particularly in the reinsurance segment, where it increased by EUR 6.3 million, and in the life segment, by EUR 5.1 million. Growth was achieved through new business written, reflecting the continued profitability of the life and reinsurance portfolios. Higher expected future profits in the reinsurance segment were also driven by higher than originally expected realised premiums and in the life segment by additional premium payments on existing policies.

The **investment portfolio** totalled EUR 1,532.1 million, up 1.9% from year-end. Fixed-rate financial investments remained the largest asset class, at 85.7%. The **return on the investment portfolio** rose to 2.7% as a result of improved financial markets and higher interest rates on investments.

Assets under management stood at EUR 2,518.6 million, up by 8.3%, driven by higher net inflows and favourable developments in the financial markets. In the pensions and asset management segment, growth was achieved across all businesses.

The estimated solvency position as at 31 March 2024 shows that the Group is well capitalised, with an estimated **solvency ratio** between 193% and 199% (31 December 2023: 191%).

¹ On 1 January 2024, an amendment to the Act on Reconstruction, Development and Provision of Financial Resources (ZORZFS) came into force, which provides for a temporary increase in the corporate income tax rate by 3 percentage points to 22% (for the period 2024–2028).

Non-life segment

| EUR | 1–3/2024 | 1-3/2023 | Change | Index |
|------------------------------|-------------|-------------|------------|-------|
| Gross premiums written | 190,152,346 | 161,310,098 | 28,842,247 | 117.9 |
| EU | 164,569,170 | 139,626,386 | 24,942,784 | 117.9 |
| Non-EU | 25,583,176 | 21,683,712 | 3,899,464 | 118.0 |
| Insurance revenue | 144,385,746 | 117,140,763 | 27,244,983 | 123.3 |
| EU | 120,615,968 | 98,371,948 | 22,244,020 | 122.6 |
| Non-EU | 23,769,778 | 18,768,815 | 5,000,963 | 126.6 |
| Insurance service result | 20,611,995 | 14,810,126 | 5,801,869 | 139.2 |
| EU | 18,744,979 | 13,174,009 | 5,570,969 | 142.3 |
| Non-EU | 1,867,016 | 1,636,117 | 230,899 | 114.1 |
| Finance result | 3,045,142 | 1,355,276 | 1,689,865 | 224.7 |
| EU | 2,374,773 | 837,444 | 1,537,329 | 283.6 |
| Non-EU | 670,368 | 517,832 | 152,536 | 129.5 |
| Net other operating expenses | -1,720,413 | -2,956,666 | 1,236,253 | 58.2 |
| EU | -781,002 | -1,911,222 | 1,130,219 | 40.9 |
| Non-EU | -939,411 | -1,045,445 | 106,034 | 89.9 |
| Profit before tax | 21,936,724 | 13,208,736 | 8,727,987 | 166.1 |
| EU | 20,338,750 | 12,100,232 | 8,238,517 | 168.1 |
| Non-EU | 1,597,974 | 1,108,504 | 489,470 | 144.2 |
| Combined ratio | 86.9% | 89.8% | -2.9 рр | - |
| EU | 85.1% | 88.5% | -3.4 pp | - |
| Non-EU | 95.9% | 96.7% | -0.8 pp | - |

Gross written premiums grew at a strong rate of 17.9%. Growth was achieved in both the EU (17.9%) and non-EU markets (18.0%) and was mainly driven by price increases. In addition, the Group was able to increase the number of policies sold. The strongest growth in the EU markets was achieved in motor insurance, particularly in the private car segment. Gross written premiums also increased in property insurance, in both the personal and commercial lines. In the non-EU markets, in addition to motor premiums, property premiums grew significantly as a result of new policyholders. However, most other lines are also seeing growth in gross written premiums.

Insurance revenue grew by 23.3%, driven by growth in gross premiums. It increased by 22.6%, or EUR 22.2 million, in the EU markets and by 26.6%, or EUR 5.0 million, in the non-EU markets.

The **insurance service result** improved by 39.2% year on year. In the EU markets, it improved by a robust 42.3%, driven by higher insurance revenue and a favourable claims experience in the first quarter of the year. In the non-EU markets, the increase of 14.1% in the insurance service result was mainly achieved by growth in insurance revenue.

The **combined ratio** was 86.9%, an improvement of 2.9 percentage points. In particular, the EU markets improved (by 3.4 percentage points) as a result of improvements in both the loss ratio and the expense ratio. The loss ratio improved due to higher insurance revenue and a more favourable claims experience; the expense ratio improved due to higher insurance revenue. The ratio improved by 0.8 percentage points in the non-EU markets.

The **finance result** was up by EUR 1.7 million, with increases in both the EU and non-EU markets. The higher finance result was driven by higher realised interest income as a result of a larger investment portfolio and more favourable financial market conditions that allowed investments at higher interest rates in 2023, as well as a higher net income from the revaluation of FVTPL investments.

Net other operating expenses decreased by EUR 1.2 million. The decrease is due to lower nonattributable costs and higher other operating income. As a result of the above, **profit before tax** was 66.1% higher year on year (68.1% higher in the EU markets and 44.2% higher in the non-EU markets).

| EUR | 1-3/2024 | 1–3/2023 | Change | Index |
|----------------------------------|---------------|------------------|-----------|---------|
| Gross premiums written | 54,643,300 | 44,661,102 | 9,982,198 | 122.4 |
| EU | 51,345,832 | 41,723,997 | 9,621,836 | 123.1 |
| Non-EU | 3,297,467 | 2,937,105 | 360,362 | 112.3 |
| Insurance revenue | 17,439,802 | 15,740,145 | 1,699,657 | 110.8 |
| EU | 15,661,935 | 14,534,813 | 1,127,122 | 107.8 |
| Non-EU | 1,777,867 | 1,205,332 | 572,535 | 147.5 |
| Insurance service result | 5,211,571 | 5,009,487 | 202,085 | 104.0 |
| EU | 4,722,370 | 4,972,630 | -250,259 | 95.0 |
| Non-EU | 489,201 | 36,857 | 452,344 | 1,327.3 |
| Finance result | 1,205,109 | 1,578,009 | -372,900 | 76.4 |
| EU | 1,086,144 | 1,380,839 | -294,695 | 78.7 |
| Non-EU | 118,965 | 197,170 | -78,205 | 60.3 |
| Net other operating expenses | -1,507,026 | -1,188,627 | -318,398 | 126.8 |
| EU | -1,213,293 | -1,049,458 | -163,835 | 115.6 |
| Non-EU | -293,733 | -139,169 | -154,564 | 211.1 |
| Profit before tax | 4,909,655 | 5,398,869 | -489,214 | 90.9 |
| EU | 4,595,222 | 5,304,011 | -708,789 | 86.6 |
| Non-EU | 314,433 | 94,858 | 219,575 | 331.5 |
| | 31 March 2024 | 31 December 2023 | Change | Index |
| Contractual service margin (CSM) | 146,720,334 | 141,629,289 | 5,091,045 | 103.6 |
| EU | 137,232,238 | 132,599,225 | 4,633,013 | 103.5 |
| Non-EU | 9,488,096 | 9,030,064 | 458,032 | 105.1 |

Gross written premiums grew by 23.1% in the EU markets, driven by strong sales in all segments, particularly single premium policies. The 12.3% growth in non-EU gross written premiums was also driven by continued strong sales.

Insurance revenue grew by 10.8% as a result of increased sales. In the EU markets, insurance revenue grew more slowly than premiums written because of the considerable growth in the unit-linked business, where the investment component is not recognised in revenue. In the non-EU markets, insurance revenue increased by 47.5% due to methodological changes.

The **insurance service result** of EUR 5.2 million remained roughly the same year on year, despite the higher insurance revenue, because of the impact of onerous contracts in 2023: due to the favourable movement of the financial markets, a number of onerous contracts became profitable in the first quarter of 2023, resulting in a one-off income of EUR 0.7 million. Onerous contracts represent a very small share of the overall portfolio (the loss component is only 3% of the contractual service margin). In the non-EU markets, the insurance service result improved, reflecting the higher insurance revenue mentioned above.

The **finance result** was lower by EUR 0.4 million due to higher insurance finance expenses owing to higher interest rates and, in the EU markets, lower investment income. This is due to gains realised on the sale of investments and a higher positive impact from the change in the fair value of FVTPL investments in the first quarter of 2023.

Other net operating expenses increased by EUR 0.3 million, largely due to an increase in nonattributable expenses (higher costs of development projects). The 9.1% decline in the **pre-tax profit** was mainly due to a weaker finance result and higher other operating expenses.

The 3.6% increase in the **contractual service margin** was driven by new business, reflecting the continued profitability of the life portfolio. Expected future profits were also higher due to additional single premiums on existing unit-linked policies, which increased the value of unit-linked assets and hence future asset management revenue. The contractual service margin on new business written was EUR 6.7 million, exceeding the CSM release to profit (EUR 4.6 million) by 45.8%.

Reinsurance segment

| EUR | 1–3/2024 | 1–3/2023 | Change | Index |
|----------------------------------|---------------|------------------|-----------|-------|
| Gross premiums written | 55,036,513 | 47,508,860 | 7,527,653 | 115.8 |
| Insurance revenue | 24,276,972 | 20,238,723 | 4,038,249 | 120.0 |
| Insurance service result | 9,381,707 | 4,008,647 | 5,373,060 | 234.0 |
| Finance result | 572,734 | 373,266 | 199,468 | 153.4 |
| Net other operating expenses | -951,927 | -727,379 | -224,547 | 130.9 |
| Profit before tax | 9,002,514 | 3,654,534 | 5,347,980 | 246.3 |
| Combined ratio | 65.3% | 83.8% | -18.5 pp | - |
| | 31 March 2024 | 31 December 2023 | Change | Index |
| Contractual service margin (CSM) | 11,717,139 | 5,455,348 | 6,261,791 | 214.8 |

Gross written premiums increased by 15.8%, which was driven by growth in both proportional and non-proportional reinsurance. The January renewals saw an improvement in terms and conditions, following the hardening of the reinsurance market in previous periods and in response to losses in previous periods (such as the earthquake in Turkey and the floods in Norway). Some of this growth was also achieved through organic volume growth. As a result, **insurance revenue** grew by 20.0%.

The **insurance service result** improved by 134.0%, driven by higher insurance revenue, whereas claims expenses remained at approximately the same level year on year.

As a result, the **combined ratio** improved significantly over the same period last year to a very favourable 65.3%.

The **finance result** was 53.4% higher. The net investment result improved by EUR 0.6 million due to higher interest income, whereas the insurance finance result decreased by EUR 0.4 million due to higher discount rates reflecting the changed situation in the financial markets.

Net other operating expenses increased by EUR 0.2 million owing to an increase in non-attributable expenses.

Profit before tax grew by 146.3% for the reasons described above.

The **contractual service margin** as at 31 March 2024 was EUR 11.7 million, an increase of EUR 6.3 million or 114.8%. The new business CSM recognised was EUR 2.3 million higher than the CSM release, reflecting the fact that reinsurance treaties were largely renewed at the beginning of the year. The CSM also increased as a result of higher-than-expected premium realisation.

Pensions and asset management segment

| EUR | 1–3/2024 | 1-3/2023 | Change | Index |
|------------------------------------|---------------|------------------|-------------|-------|
| Business volume | 6,609,585 | 5,566,824 | 1,042,761 | 118.7 |
| Asset management revenue | 5,462,306 | 4,600,779 | 861,527 | 118.7 |
| Gross premiums written (annuities) | 1,147,279 | 966,045 | 181,234 | 118.8 |
| Expenses | -3,685,093 | -3,115,012 | -570,080 | 118.3 |
| Cost-to-income ratio | 65.6% | 65.3% | +0.3 pp | - |
| Profit before tax | 2,142,851 | 2,030,022 | 112,830 | 105.6 |
| EUR | 31 March 2024 | 31 December 2023 | Change | Index |
| Assets under management | 1,849,070,819 | 1,716,417,279 | 132,653,540 | 107.7 |

Business volume increased by 18.7%, driven by higher asset management fees as a result of increased assets under management and higher gross annuity premiums because of an increase in the number of policyholders reaching retirement eligibility.

The **cost-to-income ratio (CIR)** rose by 0.3 percentage points due to the effects of inflation on expense levels.

The **pre-tax result** was EUR 0.1 million higher but would have been EUR 0.4 million higher without the sale of a property last year. The improvement was mainly due to higher income from the asset management business and partly due to an improved insurance service result for annuities.

Assets under management increased by 7.7%, driven by returns and net new inflows from all the businesses in the segment.

"Other" segment

| EUR | 1–3/2024 | 1–3/2023 | Change | Index |
|-------------------|-----------|-----------|---------|---------|
| Revenue | 2,118,613 | 1,608,797 | 509,816 | 131.7 |
| Expenses | 2,082,411 | 1,606,306 | 476,106 | 129.6 |
| Profit before tax | 36,202 | 2,491 | 33,710 | 1,453.2 |

Pre-tax profit was higher due to a better result in healthcare and assistance services.

Financial position

| EUR | 31 March 2024 | 31 December 0223 | Change | Index |
|----------------------------------|---------------|------------------|-------------|-------|
| Equity | 610,610,645 | 585,663,613 | 24,947,032 | 104.3 |
| Contractual service margin (CSM) | 166,739,915 | 155,307,485 | 11,432,430 | 107.4 |
| Risk margin | 95,144,169 | 90,366,848 | 4,777,321 | 105.3 |
| Investment portfolio | 1,532,139,105 | 1,503,282,095 | 28,857,010 | 101.9 |
| Total assets | 2,649,829,300 | 2,568,546,136 | 81,283,164 | 103.2 |
| Assets under management | 2,518,600,009 | 2,324,952,679 | 193,647,330 | 108.3 |

Equity and solvency

Equity totalled EUR 610.6 million, up 4.3% compared to the end of the previous year. It increased due to this year's profit, partially offset by the change in other comprehensive income.

The **contractual service margin** as at 31 March 2024 was EUR 166.7 million (the net contractual service margin: EUR 161.7 million).

Contractual service margin by segment



Movement in contractual service margin



In the first quarter of 2024, the contractual service margin grew by EUR 11.4 million, or 7.4%, of which the reinsurance segment contributed EUR 6.3 million and the life segment EUR 5.1 million. The contractual service margin on new contracts exceeded the CSM release to the income statement, resulting in an increase in the contractual service margin. In the reinsurance segment, the contractual service margin also increased due to higher premiums than originally expected (by EUR 3.7 million), whereas in the life segment it increased mainly due to additional single premiums on existing policies (by EUR 2.6 million).

The Group's estimated solvency position as at 31 March 2024, which takes into account foreseeable dividend payments in 2024, shows that the Group is well capitalised, with an expected **solvency ratio** between 193% and 199% (31 December 2023: 191%). Eligible own funds are estimated to have increased slightly in the first quarter of 2024 owing to the favourable results of the Group companies.

The solvency capital requirement (SCR) also increased due to slightly higher capital requirements for non-life underwriting and market risk. The Group has a solvency ratio well above the regulatory requirement of 100% and is well capitalised according to its internal criteria, which define the range for an optimal solvency ratio as being between 170% and 210%.



Capital adequacy of the Sava Insurance Group for the period from 31 March 2023 to 31 March 2024²

² The optimum level of capitalisation shown is applicable from 1 January 2023.

Investment portfolio

The **Group's investment portfolio** totalled EUR 1,532.1 million, up 1.9% from year-end. Fixed-rate investments (85.7%) accounted for the largest portion of the investment portfolio, with more than 70.2% of investments rated "A-" or better and 88.4% rated "BBB-" or better. During the first quarter, funds continued to be invested primarily in debt securities rated A- or better in order to maintain a high quality and liquid portfolio.

| EUR | 31 March 2024 31 | December 2023 | Change | Index |
|---|-----------------------------|---------------|------------|-------|
| Investment portfolio | 1,532,139,104 1,503,282,095 | | 28,857,009 | 101.9 |
| EUR | 1–3/2024 | 1–3/2023 | Change | Index |
| Net investment income on investment portfolio | 9,926,016 | 7,676,862 | 2,249,154 | 129.3 |
| Interest income | 6,434,535 | 4,637,238 | 1,797,297 | 138.8 |
| Change in fair value of FVTPL investments | 2,124,545 | 1,343,019 | 781,526 | 158.2 |
| Other investment revenue/expenses | 592,362 | 986,517 | -394,155 | 60.1 |
| Income from associate companies | 774,574 | 710,088 | 64,486 | 109.1 |
| Return on investment portfolio | 2.7% | 2.2% | +0.5 pp | - |

Investment portfolio³

Net investment income and the rate of return on the investment portfolio increased year on year due to more favourable movements in the financial markets and higher interest rates on investments. Net investment income for the period was EUR 9.9 million, representing a return of 2.7%.

Shareholder value

Earnings per share

Earnings per share increased to EUR 1.92 in the first quarter of 2024 (up 48.1% compared to the first quarter of 2023).

| | 1–3/2024 | 1–3/2023 |
|--|------------|------------|
| Number of shares (excluding treasury shares) | 15,497,696 | 15,497,696 |
| Net earnings per share (EUR) | 1.92 | 1.30 |
| Book value per share (EUR) | 39.40 | 35.65 |
| Share price at end of period (EUR) | 31.40 | 25.40 |

Return on equity

Return on equity increased by 4.6 percentage points to 18.0% (1–3/2023: 13.4%).

³ A more detailed breakdown of the investment portfolio is provided in appendix 6.

Progress on the business plan

In the first quarter of 2024, the Sava Insurance Group successfully implemented its 2024 business plan, achieving 33.3% of the planned business volume for the full year 2024. Net profit for the period was EUR 29.8 million, representing 42.6% of the lower end of the 2024 full-year target range. All other key performance indicators were also well ahead of the pro-rata annual targets.

There were no major loss events (such as hailstorms, windstorms or floods) in the first quarter of 2024, but such events typically occur every year and are therefore factored into the Group's business plan. The Group remains exposed to major losses and increased loss frequency throughout the year, as well as financial market volatility and other potential environmental factors. Therefore, despite the favourable first quarter, it is premature to make any changes to the full-year profit guidance that would deviate from the Group's 2024 business plan.

| Actuals versus | s targets i | n 2024 |
|----------------|-------------|--------|
|----------------|-------------|--------|

| EUR million | 1–3/2024 | 2024 plan | As % of plan |
|--------------------------------|-----------|-----------|--------------|
| Business volume | 307.8 | > 925 | 33.3% |
| Business volume growth | 18.4% | > 5% | \checkmark |
| Return on equity | 18.0% | > 10.5% | \checkmark |
| Profit, net of tax | 29.8 | > 70 | 42.6% |
| Solvency ratio | 193%–199% | 170%-210% | \checkmark |
| Combined ratio | 83.8% | < 95% | \checkmark |
| Return on investment portfolio | 2.7% | 2.2% | \checkmark |

Significant events in the reporting period

On 22 February 2024, Sava Re signed a contract to acquire a 2.5% stake in TBS Team 24. Upon completion of the transaction on 27 February 2024, Sava Re held a 90% stake in the company.

Significant events after 31 March 2024

In April 2024, the notice of the 40th general meeting of shareholders to be held on 27 May 2024 was published.

About the Sava Insurance Group

The Sava Insurance Group is a customer-centric, flexible and sustainability-oriented insurance group doing business in over 110 insurance and reinsurance markets worldwide. The Group is a provider of primary insurance, reinsurance, asset management and retirement solutions. Sava Re d.d., the parent company and reinsurer, serves more than 450 clients worldwide. With a presence in six countries in the Adriatic region, the Group is one of the larger insurance groups based in southeastern Europe. Sava Re's long-term financial strength ratings were affirmed by both S&P Global Ratings and AM Best at the "A" level with a stable outlook. The Group ended 2023 with a business volume of over EUR 910 million and a net profit of EUR 65 million. The audited annual report of the Sava Insurance Group for 2023 is available at https://www.sava-re.si/media/store/savare/en-si/doc/2023/Audited-annual-report-2022.pdf.

Disclaimer

Forward-looking statements

This document may contain forward-looking statements relating to the expectations, plans or goals of the Sava Insurance Group (the Group), which are based on estimates and assumptions made by the management of Sava Re (the Company). By their nature, forward-looking statements involve known and unknown risk and uncertainty. As a result, actual developments, in particular performance, may differ materially from the expectations, plans and goals set out in this document; therefore, persons should not rely on forward-looking statements.

Duty to update

The Group and the Company assume no obligation to update or revise any forward-looking statements or other information contained in this document, except to the extent required by applicable laws and regulations.

Alternative performance measures

This document may contain certain alternative performance measures used by the Company's management to monitor the business, financial performance and financial position of the Group and provide investors with additional information that management believes may be useful and relevant to understanding the Group's results. These alternative financial indicators or benchmarks generally do not have a standardised meaning and therefore may not be comparable to similarly defined benchmarks used by other companies. Therefore, no such indicators or measures should be considered in isolation from, or in place of, the consolidated financial statements of the Group and the related notes prepared in accordance with IFRS standards.

Legal basis for preparing this document

This document has been prepared on the basis of the Market in Financial Instruments Act, the rules of the Ljubljana Stock Exchange and other laws and regulations applicable in Slovenia. Furthermore, it is not an interim financial report within the meaning of IAS 34 "Interim Financial Reporting". The interim financial statements have not been audited.

Appendices

1. Consolidated income statement by operating segment

| EUR | | | | | | | | | | | Pensions | and asset | | | | |
|-------------------------------|-------------|-------------|-------------|-------------|-------------|------------|------------|------------|-------------|-------------|------------|------------|------------|----------|--------------|--------------|
| | Non-li | fe, EU | Non-life | , non-EU | Life, | EU | Life, n | on-EU | Reinsu | irance | manag | ement | Ot | her | Tot | al |
| | 1–3/2024 | 1–3/2023 | 1-3/2024 | 1-3/2023 | 1–3/2024 | 1-3/2023 | 1-3/2024 | 1-3/2023 | 1–3/2024 | 1-3/2023 | 1-3/2024 | 1-3/2023 | 1-3/2024 | 1–3/2023 | 1–3/2024 | 1-3/2023 |
| Insurance revenue | 120,615,968 | 98,371,948 | 23,769,778 | 18,768,815 | 15,661,935 | 14,534,813 | 1,777,867 | 1,205,332 | 24,276,972 | 20,238,723 | 134,565 | 92,304 | 0 | 0 | 186,237,085 | 153,211,935 |
| Insurance service expenses | -91,621,242 | -83,137,522 | -20,629,439 | -17,629,351 | -10,888,456 | -9,551,019 | -1,288,666 | -1,168,475 | -13,105,318 | -21,152,385 | -51,474 | -95,672 | 0 | 0 | -137,584,595 | -132,734,424 |
| Claims incurred | -59,704,833 | -53,599,516 | -12,611,159 | -11,288,865 | -3,982,961 | -3,888,637 | -509,016 | -324,905 | -9,644,635 | -17,124,794 | -24,289 | -20,518 | 0 | 0 | -86,476,893 | -86,247,235 |
| Operating expenses | -30,565,507 | -25,578,017 | -7,912,450 | -7,023,283 | -6,840,709 | -6,248,306 | -894,907 | -797,833 | -2,476,089 | -2,558,923 | -29,200 | -28,113 | 0 | 0 | -48,718,862 | -42,234,475 |
| Onerous contracts | -1,350,902 | -3,959,989 | -105,830 | 682,797 | -64,786 | 585,924 | 115,257 | -45,737 | -984,594 | -1,468,668 | 2,015 | -47,041 | 0 | 0 | -2,388,840 | -4,252,714 |
| Result before reinsurance | 28,994,726 | 15,234,426 | 3,140,339 | 1,139,464 | 4,773,479 | 4,983,794 | 489,201 | 36,857 | 11,171,654 | -913,662 | 83,091 | -3,368 | 0 | 0 | 48,652,490 | 20,477,511 |
| Reinsurance service result | -10,249,747 | -2,060,417 | -1,273,323 | 496,653 | -51,109 | -11,164 | 0 | 0 | -1,789,947 | 4,922,309 | 0 | 0 | 0 | 0 | -13,364,126 | 3,347,381 |
| Insurance service result | 18,744,979 | 13,174,009 | 1,867,016 | 1,636,117 | 4,722,370 | 4,972,630 | 489,201 | 36,857 | 9,381,707 | 4,008,647 | 83,091 | -3,368 | 0 | 0 | 35,288,364 | 23,824,892 |
| | | | | | | | | | | | | | | | | |
| Net investment result | 3,169,705 | 1,658,476 | 895,806 | 689,301 | 2,154,395 | 2,380,634 | 231,913 | 224,083 | 2,281,755 | 1,717,564 | 417,868 | 292,375 | 0 | 0 | 9,151,442 | 6,962,433 |
| Finance result from insurance | | | | | | | | | | | | | | | | |
| contracts | -849,273 | -773,920 | -223,536 | -187,127 | -1,068,170 | -999,795 | -111,687 | -26,165 | -1,461,631 | -1,099,955 | -180,436 | -145,298 | 0 | 0 | -3,894,734 | -3,232,260 |
| Net foreign exchange | | | | | | | | | | | | | | | | |
| gains/losses | 54,341 | -47,112 | -1,901 | 15,658 | -81 | 0 | -1,261 | -748 | -247,389 | -244,342 | 166 | 23,594 | 0 | 0 | -196,125 | -252,950 |
| Finance result | 2,374,773 | 837,444 | 670,368 | 517,832 | 1,086,144 | 1,380,839 | 118,965 | 197,170 | 572,734 | 373,266 | 237,598 | 170,671 | 0 | 0 | 5,060,583 | 3,477,223 |
| | | | | | | | | | | | | | | | | |
| Income from non-insurance | | | | | | | | | | | | | | | | |
| activities | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 5,462,306 | 4,600,779 | 1,341,511 | 894,524 | 6,803,817 | 5,495,303 |
| Other expenses | -2,735,976 | -3,071,878 | -1,444,152 | -1,275,856 | -1,366,210 | -937,358 | -156,102 | -90,385 | -876,117 | -602,756 | -3,655,893 | -3,086,899 | -1,319,708 | -903,104 | -11,554,158 | -9,968,237 |
| Income from investments in | | | | | | | | | | | | | | | | |
| subsidiaries and associates | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 774,574 | 710,088 | 774,574 | 710,088 |
| Net other operating income or | | | | | | | | | | | | | | | | |
| expenses | 1,954,973 | 1,160,656 | 504,742 | 230,412 | 152,918 | -112,100 | -137,631 | -48,784 | -75,810 | -124,623 | 15,749 | 348,839 | -760,175 | -699,017 | 1,654,766 | 755,383 |
| Profit before tax | 20,338,750 | 12,100,232 | 1,597,974 | 1,108,504 | 4,595,222 | 5,304,011 | 314,433 | 94,858 | 9,002,514 | 3,654,534 | 2,142,851 | 2,030,022 | 36,202 | 2,491 | 38,027,946 | 24,294,652 |
| Income tax expense | | | | | | | | | | | | | | | -8,224,265 | -4,203,616 |
| Net profit for the period | | | | | | | | | | | | | | | 29,803,681 | 20,091,036 |

2. Consolidated statement of financial position by operating segment

| EUR | Non-l | ife, EU | Non-life, | non-EU | Life, | EU | Life, n | on-EU | Reins | irance | Pensions manag | | Oth | ier | Tot | tal |
|--|------------------|------------------------|------------------|------------------------|------------------|---------------------|------------------|------------------------|------------------|------------------------|-------------------|------------------------|------------------|------------------------|---------------|---------------------|
| | 31 March 2024 | 31 December 2023 | 31 March 2024 | 31 December 2023 | 31 March 2024 | 31 December 2023 | 31 March 2024 | 31 December 2023 | 31 March 2024 | 31 December 2023 | 31 March 2024 | 31 December 2023 | 31 March 2024 | 31 December 2023 | 31 March 2024 | 31 December 2023 |
| ASSETS | | | | | | | | | | | | | | | | |
| Intangible assets and goodwill | 14,025,515 | 13,627,701 | 9,392,343 | 9,325,953 | 4,363,941 | 4,428,761 | 164,025 | 233,499 | 4,664,948 | 4,674,935 | 28,469,595 | 28,757,254 | 4,051,318 | 4,100,728 | 65,131,685 | 65,148,831 |
| Property, plant and equipment | 38,668,891 | 38,886,005 | 11,290,761 | 11,321,042 | 5,239,100 | 5,249,059 | 1,095,491 | 1,060,243 | 2,610,194 | 2,675,158 | 382,456 | 417,230 | 75,406 | 78,061 | 59,362,299 | 59,686,798 |
| Investment property | 11,654,953 | 11,730,934 | 5,609,596 | 5,544,277 | 32,564 | 32,900 | 0 | 0 | 7,544,594 | 7,582,167 | 0 | 0 | 0 | 0 | 24,841,707 | 24,890,278 |
| Right-of-use assets | 4,416,276 | 3,915,031 | 3,625,495 | 3,133,713 | 1,224,822 | 1,116,305 | 173,288 | 154,707 | 274,562 | 209,205 | 36,983 | 44,437 | 0 | 0 | 9,751,426 | 8,573,398 |
| Investments in associates and joint ventures | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 24,609,194 | 23,834,620 | 24,609,194 | 23,834,620 |
| Deferred tax assets | 3,533,196 | 3,548,166 | 0 | 0 | -2,897,807 | -1,299,657 | 0 | 0 | 5,353,307 | 5,087,419 | -715,733 | -751,528 | 0 | 0 | 5,272,963 | 6,584,400 |
| Financial investments | 540,308,856 | 535,119,867 | 89,966,170 | 89,686,313 | 1,120,197,506 | 1,066,267,612 | 32,269,508 | 30,860,472 | 250,782,850 | 237,893,483 | 54,274,724 | 52,704,887 | 0 | 0 | 2,087,799,614 | 2,012,532,633 |
| Investment contract assets | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 185,820,918 | 180,628,137 | 0 | 0 | 185,820,918 | 180,628,137 |
| Insurance contract assets | 3,278,368 | 3,686,689 | 24,884 | 16,211 | 681,494 | 753,959 | 201,710 | 184,190 | 5,011,418 | 4,966,239 | 0 | 0 | 0 | 0 | 9,197,874 | 9,607,288 |
| Reinsurance contract assets | 61,373,319 | 77,665,255 | 4,297,922 | 4,949,262 | 315,063 | 271,639 | 0 | 0 | 22,857,625 | 24,595,405 | 0 | 0 | 0 | 0 | 88,843,930 | 107,481,560 |
| Current tax assets | 0 | 0 | 263,579 | 435,426 | 0 | 0 | 1,683 | 1,683 | 0 | 0 | 0 | 0 | 0 | 7,507 | 265,262 | 444,616 |
| Trade and other receivables | 4,713,501 | 3,389,546 | 5,844,187 | 5,599,934 | 2,369,011 | 563,570 | 760,431 | 573,186 | 196,967 | 123,348 | 1,441,147 | 1,199,140 | 2,280,532 | 2,822,634 | 17,605,776 | 14,271,358 |
| Non-current assets held for sale | 28,010 | 191,021 | 68,763 | 68,628 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 96,773 | 259,649 |
| Cash and cash equivalents | 25,596,173 | 17,871,533 | 5,235,125 | 4,004,142 | 14,642,553 | 14,774,669 | 576,808 | 753,814 | 12,110,169 | 8,284,753 | 3,695,038 | 2,670,941 | 2,561,913 | 2,200,112 | 64,417,779 | 50,559,964 |
| Other assets | 3,259,757 | 1,235,294 | 512,564 | 419,561 | 388,762 | 394,674 | 46,807 | 41,483 | 1,355,395 | 715,114 | 856,390 | 763,264 | 392,424 | 473,216 | 6,812,099 | 4,042,606 |
| Total assets | 710,856,816 | 710,867,042 | 136,131,389 | 134,504,462 | 1,146,557,009 | 1,092,553,491 | 35,289,751 | 33,863,277 | 312,762,030 | 296,807,225 | 274,261,518 | 266,433,762 | 33,970,787 | 33,516,878 | 2,649,829,300 | 2,568,546,136 |
| LIABILITIES | | | | | | | | | | | | | | | | |
| Subordinated liabilities | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 75,696,880 | 74,987,535 | 75,696,880 | 74,987,535 |
| Deferred tax liabilities | 39,748 | 54,689 | 604,797 | 578,579 | 86,639 | 86,516 | 817,473 | 696,551 | 0 | 0 | 1,772,419 | 1,784,777 | 227,202 | 235,479 | 3,548,278 | 3,436,591 |
| Insurance contract liabilities | 457,854,366 | 463,154,147 | 65,329,033 | 64,660,233 | 967,158,283 | 917,651,804 | 18,251,821 | 17,396,207 | 162,351,787 | 163,562,295 | 25,417,109 | 24,597,561 | 0 | 0 | 1,696,362,399 | 1,651,022,247 |
| Reinsurance contract liabilities | 472,018 | 103,984 | 1,479,850 | 942,342 | 149,126 | 307,990 | 0 | 0 | 271,499 | 287,726 | 0 | 0 | 0 | 0 | 2,372,493 | 1,642,043 |
| Investment contract liabilities | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 185,640,553 | 180,437,695 | 0 | 0 | 185,640,553 | 180,437,695 |
| Provisions | 5,849,401 | 5,619,443 | 287,801 | 308,683 | 1,224,954 | 1,186,602 | 16,650 | 16,617 | 430,402 | 419,660 | 445,935 | 462,626 | 60,624 | 60,624 | 8,315,767 | 8,074,255 |
| Lease liability | 4,598,199 | 4,096,675 | 3,697,644 | 3,212,030 | 1,229,799 | 1,116,412 | 175,502 | 156,186 | 276,785 | 210,798 | 44,875 | 52,636 | 0 | 0 | 10,022,804 | 8,844,737 |
| Other financial liabilities | 7,158 | 7,154 | 657,795 | 728,545 | 0 | 0 | 1,288 | 1,386 | -2 | 1 | 84,813 | -1 | 0 | 0 | 751,052 | 737,085 |
| Current tax liabilities | 3,270,917 | 116,825 | 386,654 | 670,658 | 2,669,902 | 2,363,508 | 20,426 | 27,152 | 7,972,549 | 6,319,991 | 203,424 | 276,482 | 99,626 | 156,214 | 14,623,498 | 9,930,830 |
| Other liabilities | 20,882,575 | 22,980,315 | 5,389,222 | 5,664,583 | 3,940,432 | 3,154,137 | 1,627,882 | 1,374,904 | 4,539,607 | 4,718,067 | 1,798,657 | 1,739,401 | 3,706,556 | 4,138,098 | 41,884,931 | 43,769,505 |
| Total liabilities | 492,974,382 | 496,133,232 | 77,832,796 | 76,765,653 | 976,459,135 | 925,866,969 | 20,911,042 | 19,669,003 | 175,842,628 | 175,518,538 | 215,407,784 | 209,351,177 | 79,790,888 | 79,577,950 | 2,039,218,655 | 1,982,882,523 |
| Total equity | | | | | | | | | | | | | | | 610,610,645 | 585,663,613 |
| Total liabilities and equity | | | | | | | | | | | | | | | 2,649,829,300 | 2,568,546,136 |

3. Non-life segment

Unconsolidated gross premiums written - non-life

| EUR | 1-3/2024 | 1–3/2023 | Change | Index |
|-----------------|-------------|-------------|------------|-------|
| Slovenia | 159,548,068 | 134,826,121 | 24,721,947 | 118.3 |
| Croatia | 5,176,471 | 4,953,333 | 223,138 | 104.5 |
| EU | 164,724,539 | 139,779,454 | 24,945,086 | 117.8 |
| Serbia | 9,902,262 | 7,831,690 | 2,070,571 | 126.4 |
| North Macedonia | 5,348,054 | 4,900,568 | 447,486 | 109.1 |
| Montenegro | 5,675,639 | 4,859,857 | 815,782 | 116.8 |
| Козоvо | 4,657,223 | 4,096,411 | 560,812 | 113.7 |
| Non-EU | 25,583,178 | 21,688,526 | 3,894,652 | 118.0 |
| Total non-life | 190,307,717 | 161,467,980 | 28,839,737 | 117.9 |

Composition of consolidated gross non-life insurance premiums written by class of business⁴

| EUR | 1-3/2 | 024 | 1-3/2 | .023 |
|---|-------------|---------|-------------|---------|
| | | As % of | | As % of |
| | Amount | total | Amount | total |
| Land motor vehicles | 61,517,067 | 32.4% | 49,778,423 | 30.9% |
| Motor vehicle liability | 50,001,470 | 26.3% | 40,891,707 | 25.3% |
| Property | 41,307,126 | 21.7% | 36,188,315 | 22.4% |
| Accident, health and assistance | 25,093,292 | 13.2% | 21,376,251 | 13.3% |
| General liability | 10,069,296 | 5.3% | 10,546,683 | 6.5% |
| Marine, suretyship and goods in transit | 1,964,662 | 1.0% | 2,066,735 | 1.3% |
| Other insurance | 199,432 | 0.1% | 462,016 | 0.3% |
| Total non-life | 190,152,344 | 100.0% | 161,310,130 | 100.0% |

4. Life segment

Unconsolidated gross insurance premiums written – life

| EUR | 1–3/2024 | 1–3/2023 | Change | Index |
|------------|------------|------------|-----------|-------|
| Slovenia | 50,781,356 | 41,221,542 | 9,559,814 | 123.2 |
| Croatia | 564,477 | 502,456 | 62,021 | 112.3 |
| EU | 51,345,832 | 41,723,998 | 9,621,834 | 123.1 |
| Serbia | 2,064,386 | 1,748,768 | 315,618 | 118.0 |
| Козоvо | 1,233,082 | 1,188,337 | 44,744 | 103.8 |
| Non-EU | 3,297,467 | 2,937,105 | 360,363 | 112.3 |
| Total life | 54,643,300 | 44,661,103 | 9,982,197 | 122.4 |

Composition of consolidated gross life insurance premiums by class of business

| EUR | 1-3/2 | 2024 | 1–3/2023 | | |
|------------------|------------|---------|------------|---------|--|
| | | As % of | | As % of | |
| | Amount | total | Amount | total | |
| Unit-linked life | 37,565,595 | 68.7% | 28,629,996 | 64.1% | |
| Traditional life | 17,077,705 | 31.3% | 16,031,074 | 35.9% | |
| Total life | 54,643,300 | 100.0% | 44,661,070 | 100.0% | |

⁴ Property insurance comprises the following classes of business (i) fire and natural forces, (ii) other damage to property, (iii) miscellaneous financial loss and (iv) legal expense insurance. Other insurance comprises aviation and credit insurance.

5. Pensions and asset management segment

| D . (| | | | 1 | |
|-------------|----------|---------|------------|-----------------|------|
| Performance | oj junas | unaer n | nanagement | (accumulation p | art) |

| EUR | 1–3/2024 | 1–3/2023 | Index |
|---|---------------|---------------|-------|
| Opening balance of fund assets (1 January) | 1,716,417,279 | 1,435,329,886 | 119.6 |
| Fund inflows | 62,852,634 | 42,424,289 | 148.2 |
| Fund outflows | -14,221,301 | -9,387,898 | 151.5 |
| Asset transfers | -4,054,890 | -5,226,690 | 77.6 |
| Net investment income of funds | 89,547,007 | 59,724,606 | 149.9 |
| Entry and exit charges | -531,570 | -499,352 | 106.5 |
| Exchange differences and fair value reserve | -938,340 | 1,817,270 | -51.6 |
| Closing balance of fund assets (31 March) | 1,849,070,819 | 1,524,182,110 | 121.3 |

Funds under management at end of period (accumulation part)

| EUR | 31 March 2024 | 31 December 2023 | Index |
|------------------|---------------|------------------|-------|
| Sava Pokojninska | 184,729,134 | 179,443,359 | 102.9 |
| Sava Penzisko | 1,050,453,355 | 995,217,064 | 105.6 |
| Sava Infond | 613,888,330 | 541,756,857 | 113.3 |
| Total | 1,849,070,819 | 1,716,417,279 | 107.7 |

6. Investment portfolio of the Sava Insurance Group

Investment portfolio

| EUR | 31 March 2024 | 31 December 2023 | Change | Index |
|---|---------------|---------------------|-------------|-------|
| Deposits and CDs | 25,126,115 | 25,616,171 | -490,056 | 98.1 |
| Government bonds | 815,208,166 | 818,836,368 | -3,628,202 | 99.6 |
| Corporate bonds | 472,107,874 | 457,974,606 | 14,133,268 | 103.1 |
| Shares | 22,760,115 | 21,754,273 | 1,005,842 | 104.6 |
| Mutual funds | 18,720,817 | 18,564,549 | 156,268 | 100.8 |
| Infrastructure funds | 58,814,563 | 57,339,858 | 1,474,704 | 102.6 |
| Real estate funds | 13,893,217 | 13,888,193 | 5,025 | 100.0 |
| Loans granted | 622,869 | 754,141 | -131,272 | 82.6 |
| Total financial investments | 1,427,253,736 | 1,414,728,159 | 12,525,577 | 100.9 |
| Financial investments in associates | 24,609,194 | 23,834,620 | 774,574 | 103.2 |
| Investment property | 24,841,707 | 24,890,278 | -48,571 | 99.8 |
| Cash and cash equivalents | 55,434,466 | 39,829,039 | 15,605,427 | 139.2 |
| Total investment portfolio | 1,532,139,104 | 1,503,282,095 | 28,857,009 | 101.9 |
| Assets held for the benefit of | | | | |
| policyholders who bear the | 669,529,191 | 608,535,399 | | |
| investment risk | | | 60,993,791 | 110.0 |
| – Financial investments | 597,804,473 | 483,892,247 | 113,912,227 | 123.5 |
| Cash and cash equivalents | 10,730,924 | 14,883,930 | -4,153,006 | 72.1 |
| Investment contract assets | 185,820,918 | 180,628,137 | 5,192,781 | 102.9 |

Composition of the investment portfolio

| EUR | 31 March 2024 | Share 31 March 2024 | 31 December 2023 | Share 31 December 2023 | % change (pp) |
|---------------------------|------------------|---------------------------|---------------------|------------------------------|------------------|
| Fixed-rate financial | | | | | |
| investments | 1,312,442,155 | 85.7% | 1,302,427,145 | 86.6% | -0.9 |
| Infrastructure funds | 58,814,563 | 3.8% | 57,339,858 | 3.8% | 0.0 |
| Cash and cash equivalents | 55,434,466 | 3.6% | 39,829,039 | 2.6% | 1.0 |
| Investment property | 24,841,707 | 1.6% | 24,890,278 | 1.7% | -0.1 |
| Financial investments in | | | | | |
| associates | 24,609,194 | 1.6% | 23,834,620 | 1.6% | 0.0 |
| Shares | 22,760,115 | 1.5% | 21,754,273 | 1.4% | 0.1 |
| Mutual funds | 18,720,817 | 1.2% | 18,564,549 | 1.2% | 0.0 |
| Real estate funds | 13,893,217 | 0.9% | 13,888,193 | 0.9% | 0.0 |
| Loans granted | 622,869 | 0.0% | 754,141 | 0.1% | -0.1 |
| Total | 1,532,139,104 | 100.0% | 1,503,282,095 | 100.0% | 0.0 |

* The "other" item comprises loans granted and financial investments in associates.

Composition of fixed-rate financial investments

| EUR | 31 March 2024 | Share 31 March 2024 | 31 December 2023 | Share 31 December 2023 | % change (pp) |
|--------------------|------------------|---------------------------|---------------------|------------------------------|------------------|
| Government bonds | 741,777,621 | 48.4% | 760,045,073 | 50.6% | -2.2 |
| Regular corporate | | | | | |
| bonds | 386,191,655 | 25.2% | 374,739,651 | 24.9% | 0.3 |
| Government- | | | | | |
| guaranteed bonds | 73,430,546 | 4.8% | 59,038,019 | 3.9% | 0.9 |
| Covered bonds | 55,530,910 | 3.6% | 52,439,089 | 3.5% | 0.1 |
| Subordinated bonds | 30,385,308 | 2.0% | 30,549,141 | 2.0% | 0.0 |
| Deposits and CDs | 25,126,115 | 1.6% | 25,616,171 | 1.7% | -0.1 |
| Total | 1,312,442,155 | 85.7% | 1,302,427,145 | 86.6% | -0.9 |

7. Glossary of selected terms and computation methods for indicators

Adriatic region. Southeast European countries along the Adriatic Sea.

Assets under management. Assets of pension companies' pension funds, assets of mutual funds managed by the Group's asset management company and assets of policyholders who bear the investment risk.

Book value per share. Ratio of total equity to the weighted average number of shares outstanding.

Business volume. Gross premiums written and revenue of non-insurance services.

Combined ratio. The sum of the loss ratio and the expense ratio. The Group's ratio is calculated for the reinsurance and non-life insurance operating segments.

For the transition to IFRS 17, the Group retained the existing net/net methodology for calculating the combined ratio. In line with the approach adopted by other comparable insurance companies, the Group decided to change its methodology to a net/gross calculation of the combined ratio in 2023, which is also consistent with the presentation of the income statement in accordance with IFRS 17. The revised methodology was used for the first time in the 2023 annual report. Under the new methodology, the net reinsurance expenses are included in the numerator, while the denominator includes insurance service revenue net of the deductible reinsurance portion. Calculations using the new methodology slightly deteriorate the combined ratio, but the previous year's combined ratio is also restated for comparison.

Contractual Service Margin (CSM). An estimate of the unearned profit on groups of insurance contracts that has not been recognised in the income statement at a reporting date because it relates to future services.

Cost-to-income ratio (CIR). Expense ratio for the pensions and asset management segment. It is calculated as the ratio of revenue to expenses.

Dividend yield. Ratio of dividend per share to the rolling average price per share in the 12-month period.

Expense ratio. Attributable expenses plus non-attributable expenses plus net operating income or expenses plus net other income or expenses plus net impairment losses and reversals of impairment losses on non-financial assets as a percentage of insurance revenue. The Group's ratio is calculated for the reinsurance and non-life insurance operating segments. Sava Re's ratio does not include expenses arising from holding activities.

FVTPL (Fair Value Through Profit or Loss) investments. Financial investments measured at fair value through profit or loss.

Gross premiums written. The total premiums on all policies written or renewed during a given period, regardless of what portions have been earned.

Investment portfolio. It consists of financial investments, investments in associates, investment property, and cash and cash equivalents. It does not include investments of policyholders who bear the investment risk.

Loss ratio. Insurance service expenses, excluding operating expenses, plus net result from reinsurance contracts held as a percentage of insurance revenue. The Group's ratio is calculated for the reinsurance and non-life insurance operating segments.

Net contractual service margin. Contractual service margin, net of reinsurance.

Net earnings or loss per share. Ratio of net profit or loss attributable to equity holders of the controlling company as a percentage of the weighted average number of shares outstanding. The Company and the Group have no potentially dilutive ordinary shares, therefore basic earnings per share equal diluted earnings per share.

Net investment income on investment portfolio. The investment result plus the share of profit or loss of subsidiaries and associates. Calculated excluding returns on life insurance policies where policyholders bear the investment risk, the impact of exchange differences and expenses on subordinate debt.

Return on equity. Net profit for the period as a percentage of average equity during the period, excluding accumulated other comprehensive income. Interim reports show the annualised return.

Return on the investment portfolio. The ratio of net investment income on the investment portfolio to average invested assets. The investment portfolio position includes the following items of the statement of financial position: investment property; investments in associates and subsidiaries; financial investments, excluding unit-linked assets; and cash and cash equivalents other than those relating to unit-linked life insurance contracts. The average balance is calculated based on the figures as at the reporting date and as at the end of the previous year.

SCR. Solvency capital requirement.

Solvency ratio. The ratio of eligible own funds to the solvency capital requirement, expressed as a percentage. A solvency ratio in excess of 100% indicates that the firm has sufficient resources to meet the solvency capital requirement.