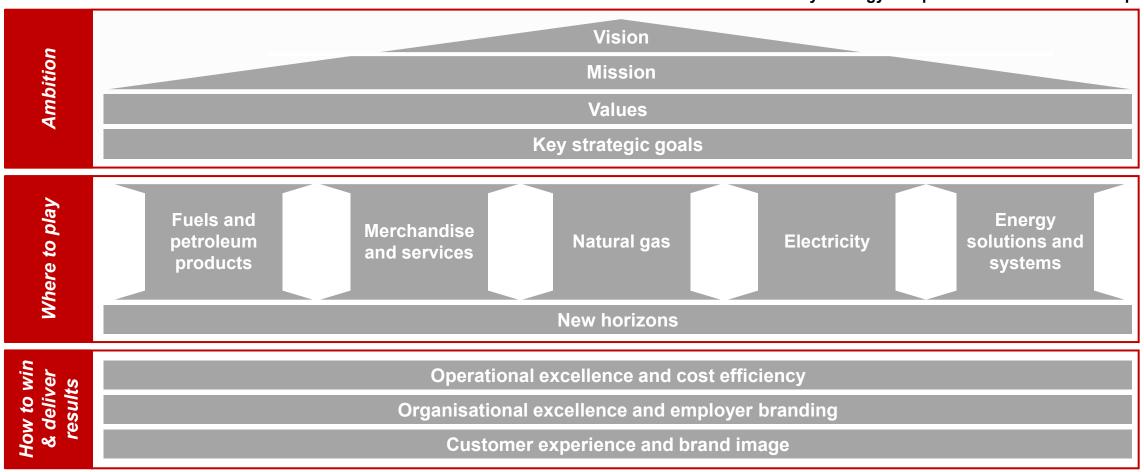


### Petrol Group's 2030 Strategy

We are entering the next strategic period with a clear ambition focused on geographic and product expansion.

#### **Key strategy components of the Petrol Group**



### **Petrol Group's history**

Petrol has been supplying its customers with energy for life for more than 80 years. In this time, we have established ourselves as one of the leading energy companies in Slovenia and the SEE region.



Petrol – powering your life for more than 80 years.



Gas station, 1947...



**Energy transition** natural gas, 1975.



Entered the world of electricity.



First warehouse, 1945.



...with supreme logistics.



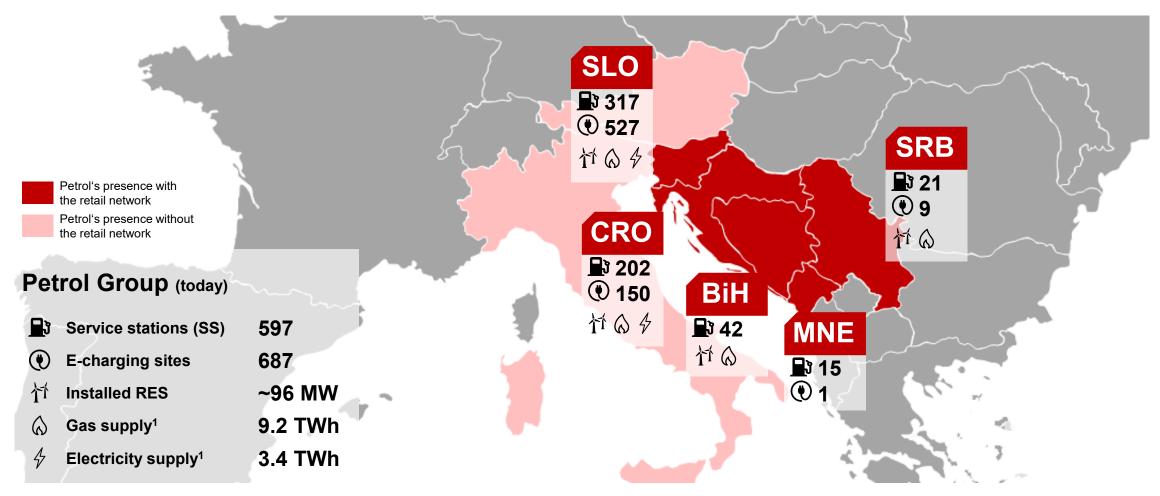
Adjusting retail to customer needs.



Green transition and renewable sources, today.

## Petrol Group is the leading energy company in SEE

We operate a retail network across five countries in the region and maintain a diversified energy supply and renewable energy production portfolio.



<sup>1.</sup> Supply to end customers. Estimate for 2025. Source: Petrol.

### Risk management and stakeholder satisfaction

In today's volatile market environment, risk management and commitment to stakeholder satisfaction remain our key strategic advantages.





## **Key external factors (1/2)**

Due to the increasing external pressure on the core activity, maintaining cash flows and accelerating selective diversification will be crucial to secure long-term growth through 2030.

**Key trends Description Challenges and opportunities** By 2030 Beyond 2030 Greater impact Minimal impact on fuel Accelerated EV penetration and electrification of Electrification requiring Petrol to transport is reducing demand for diesel and petrol, demand; EV uptake diversify from fossil & EV adoption eroding core fuel retail volumes. speed is slower. fuels. Tight government regulation of fuel margins in Margin Sustained pressure on Margins expected to Slovenia limits profitability. Additionally, increasing regulation on gradually converge to retail margins, share of duties is eroding market competitiveness in especially in Slovenia. EU average. core markets comparison to other neighbouring markets. Changes in customer Pressure on profitability Due to the EU Green Deal and the increasing number **Environmental** behaviour resulting in of legal regulations, companies are facing rising due to increasing and compliance decreasing fuel compliance costs and an accelerated energy transition. new compliance costs. demand. Market players are expanding into renewables, New revenue streams. Diversified portfolio **Portfolio** mobility and other alternatives (e.g., circular economy, but limited returns in becomes significant diversification chemicals), which requires high CAPEX; long short-term. profit pool. payback.













## **Key external factors (2/2)**

We will stay competitive by achieving economies of scale, monetizing stable demand, and entering into long-term strategic partnerships.

**Key trends Description Challenges and opportunities** 



Competitive pressure

Market consolidation in the Adriatic region is driven by economies of scale and rising compliance costs, new challengers (global oil and gas players, energy and tech firms), and digital/Al-driven operating models.



Macroeconomic outlook and purchasing power

The region is recovering from the inflationary shock, but the rebound in real income is uneven across countries. SEE region continues to converge toward the EU.



Customer preferences & behaviour

Consumer sentiment is strengthening. Sustainability support is stagnating – price and convenience outweigh ecological considerations in several segments.



**Energy market**, prices and risks Following the energy crisis peaks in 2021-23, volatility is gradually declining but remains above historical levels. The EE market is facing a growth phase; NG forecasts depend on the pace of the energy transition.

#### By 2030

Opportunity for market consolidation and for securing a leading market position.



Lower purchasing power in the short to mid-term; nevertheless. recovery is underway in key markets.

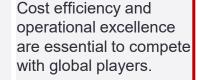


Stable fuel demand: limited demand for "green" products/services.



Price stabilisation, but at a higher level. EE growth and NG stability.

#### Beyond 2030





Stabilized inflation and wages stabilise demand; EU reforms shape the pace of growth.



Loyalty shifts to valuefor-money low-carbon offers rather than ",green at any price.".



More in-house electricity production and lower dependence on gas suppliers; EE growth, but NG decline.











## Vision, mission, and values of the Petrol Group



Our renewed vision, mission, and values will guide us in achieving our 2030 ambitions while laying the foundation for a culture that supports growth and development plans.

#### **Vision**

"Together we grow faster than our competition. We are the largest energy company in the region and provide energy, which is the source of life."

#### Mission

"We connect energy, people, and technology into smart solutions that power communities, enable mobility, and build trust for a better life."

#### **Values**

- Accountability
- Innovation
- Trust
- Cooperation
- Excellence
- Agility

## Key business goals by 2030



By 2030, we will expand our core activity and increase energy production and supply in order to secure diversified and stable cash flows.

Goal

Core business expansion

Loyal members increase

Energy production growth

Electricity supply growth

Natural gas supply growth

escription

Expand and modernise the retail network and offering, and ensure a resilient supply chain. Develop an integrirated loyalty ecosystem that rewards cross-selling and digitalises offering of energy, merchandise, and services.

Develop a scalable RES portfolio to lock in stable long-term cash flows.

Build a profitable electricity retail book for households, SMEs and industrial customers via bundled solutions<sup>1</sup> and efficient supply.

Maintain a secure and flexible gas supply (including liquefied NG options) with strong risk management.

10

4.4 m tonnes

fuel volumes sold with organic growth in 2030

~2 m

loyalty program members in 2030

~1 GW

portfolio capacities in 2030

~5.5 TWh

EE supply in 2030

~13.5 TWh

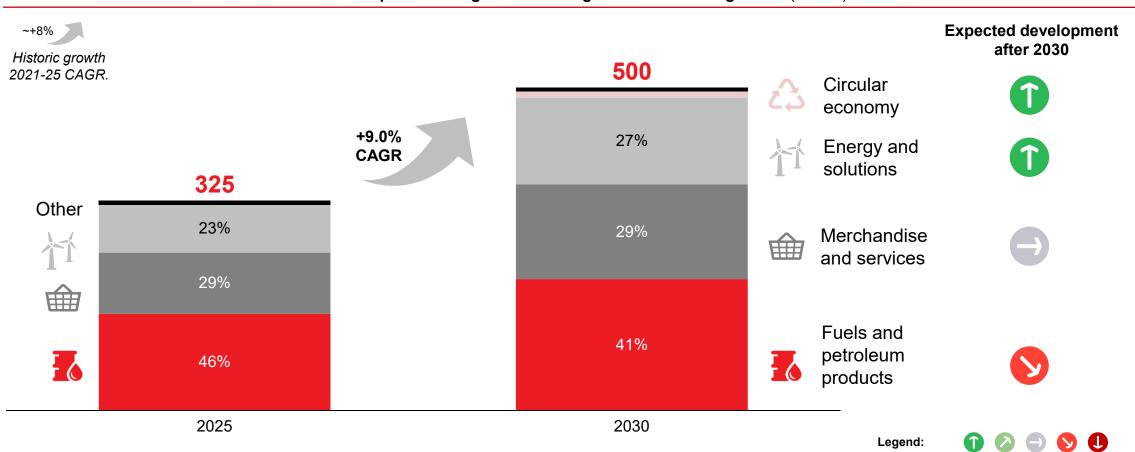
NG supply in 2030

### Petrol Group's growth ambition: 500+ EBITDA



The strategy foresees 9% CAGR EBITDA in 2025-30, exceeding growth of the past five years; it combines strong organic growth in all key pillars and introduces a new pillar – circular economy.

Petrol Group's EBITDA growth and target structure through 2030 (mEUR)



share in EBITDA

# Key sustainability goals and commitments by 2030



Petrol is accelerating the implementation of its sustainability commitments by setting ambitious environmental goals.

**Description Targets** 

Environmental

Reducing emissions; strategic investments in the green transition, and responsible use of sources.

Social

Responsible partnership with employees and other key stakeholders.



Ensuring responsible, ethical, and compliant operations across the organisation and value chain.

Overarching environmental KPI

-25%

reduced scope 1 and 2 emissions compared to 2024<sup>1,2</sup>



~500 MW

installed RES capacities by 2030.



~35 GWh

green energy for charging by 2030.



## Key financial goals by 2030



Disciplined, high-return investing will scale EBITDA and profit, enabling a higher dividend and transition within our balance-sheet limits.

Goal

Profitable scale-up...

...with progressive payout...

...requiring bullish CAPEX...

...and disciplined investments...

...to ensure powerful earnings...

...and necessary returns.

escription

Increase EBITDA by scaling multi-energy and profitable retail, creating a more resilient, less volatile earnings mix.

Increase the share of profit for dividend payout.

Deploy a sizable,
Capex envelope into
diversification and
footprint growth to
build future cash
engines.

Invest in projects that pass a clear scorecard, while keeping leverage within limits.

Organic growth, cost discipline and portfolio expansion (diversification).

Focus the portfolio on high-return projects.

Z

**500+ mEUR**Annual EBITDA in 2030

**60%** 

Share of the Petrol Group's profit for dividend ~150 mEUR

Average annual CAPEX through 2030

<1.0x

Target net debt/EBITDA

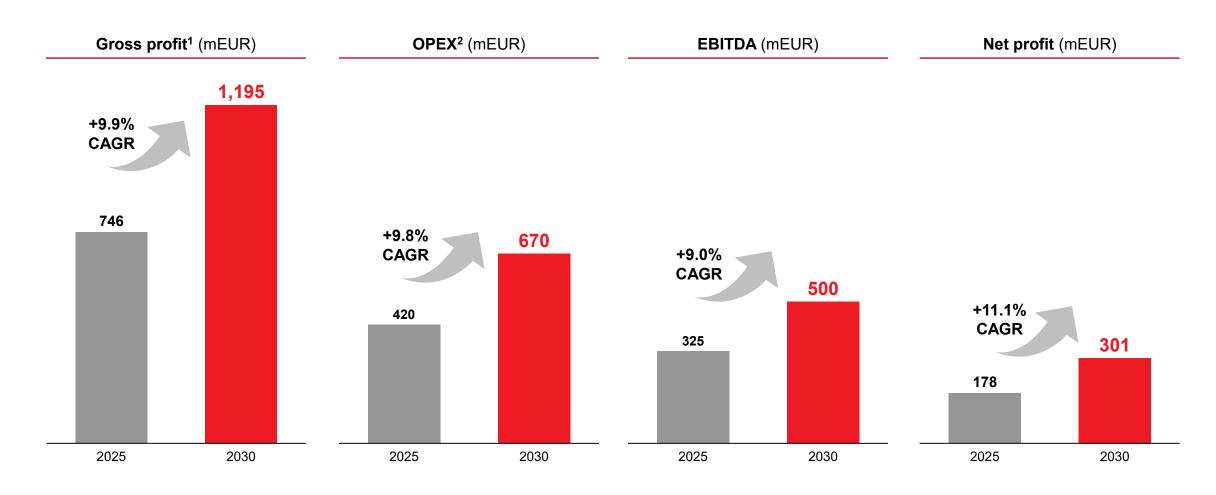
**300 mEUR** Net profit in 2030 >10% ROACE

Targeted return on projects

## **Key financial indicators**



Over the next five years, gross profit will grow at 9.9% CAGR. Through cost discipline, growth will also be recorded in EBITDA (9.0% CAGR) and net profit (11.1% CAGR).

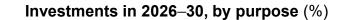


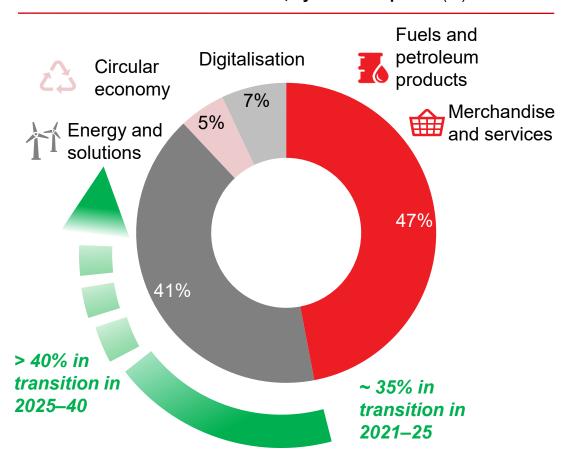
### **Structure of investments**

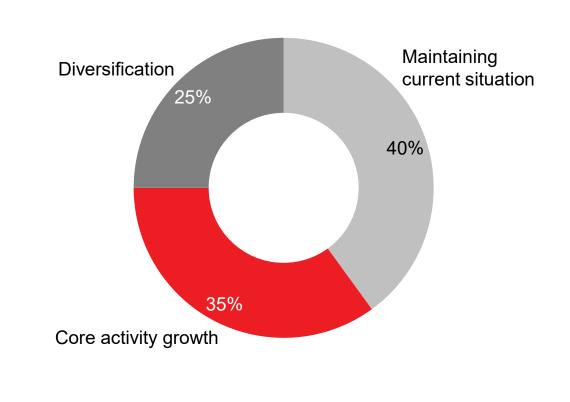


By investing in our core activity and pursuing diversification, we ensure a strong core while driving an ambitious transition.

Investments in 2026–30, by business pillars (%)



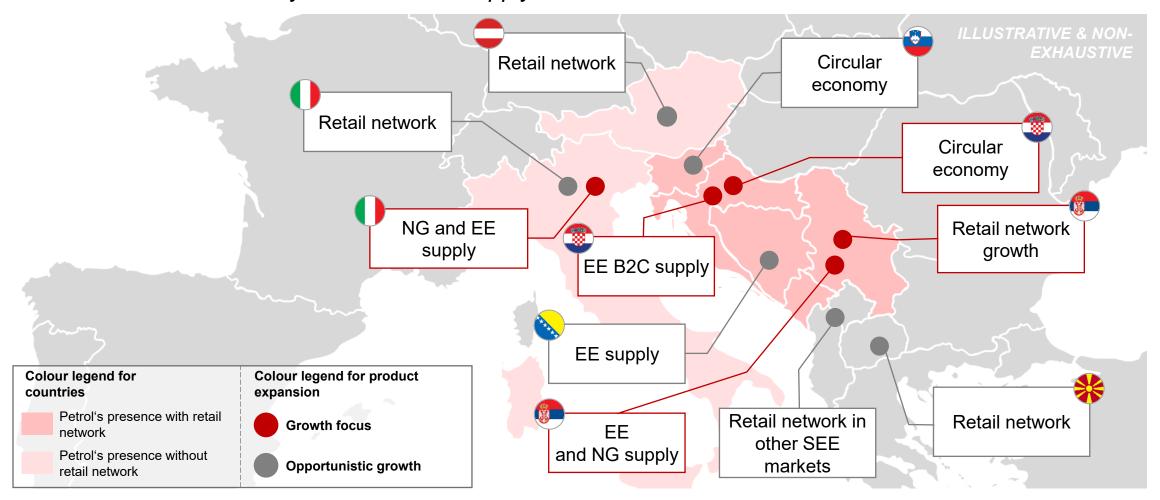




### Product portfolio and market presence expansion



To achieve results, we will grow in existing and new regional markets, especially through the expansion of the retail network and entry to NG and EE supply markets.



## Tactical goals by 2030



The strategic goals are complemented by operational and tactical goals focused on costs, employee productivity, human resources, brand, and customer experience.

#### Strategic goals

#### Tactical goals

Cost management

**Productivity increase** 

Human resource management

Brand development and CX

Enhance cost discipline and operational efficiency to achieve the target CIR and long-term financial stability.

Increase productivity and value added per employee.

Become one of the most desired and reputable employers with a culture and employee structure necessary to achieve strategic goals. Defend brand power and preference in Slovenia, strengthen it in other markets, and ensure the best customer experience.

~70%

Cost-to-income ratio (CIR) by 2030

>100 kEUR

Added value per employee in 2030

**Top 10** 

Employer in relevant markets by 2030

*30*+

Touchpoints for measuring customer experience in relevant markets by 2030

## **Key strategic initiatives**



We will achieve the set goals through operational and organisational excellence, while ensuring the best customer experience and further building on brand power and image.

		Supply chain optimisation	Costs	AV per emloyee	Personnel	Brand & CX
	Operational excellence and cost efficiency	Retail network automation	<b>~</b>	<b>~</b>		<b>~</b>
		Al implementation	<b>~</b>	<b>~</b>	<b>~</b>	<b>~</b>
		IT development	<b>~</b>	<b>~</b>	<b>~</b>	
Orga	Organisational excellence and employer branding	Employer branding improvement			<b>~</b>	<b>~</b>
		Workplace climate, satisfaction, and engagement improvement		<b>~</b>	<b>~</b>	<b>~</b>
		Employee development		<b>~</b>	<b>~</b>	
b		Ensuring an optimal human resource structure		<b>~</b>	<b>~</b>	<b>~</b>
	Customer experience and brand image	Brand development			<b>~</b>	<b>~</b>
C		Increasing the number and value of loyal customers		<b>~</b>		<b>~</b>
<b>IIIII</b> expe		Improving the customer experience		<b>~</b>		<b>~</b>
bra		Implementing and further developing the mobile app		<b>~</b>		<b>~</b>
		Digitalisation in marketing, digital sales, and CC		<b>~</b>		<b>~</b>

### Remark

Any further use of data, estimates, or content from the document "Petrol Group's 2030 Strategy" – including summarizing, quoting, interpreting, or incorporating into other analyses – requires prior written consent from Petrol d.d., Ljubljana, to ensure accurate and comprehensive interpretation.

This document contains an estimate of the current state, including an evaluation of key business indicators for 2025, as well as Projections for 2026–2030 and beyond (forward-looking statements) related to the Petrol Group's strategy, plans, goals, and expectations.

In developing the strategic plan, we relied on the rolling forecast for 2025, which changed significantly during the year due to unforeseen circumstances. In cases of material deviations between the rolling forecast and the latest estimate for 2025, we adjusted the baseline in this document to align with the latest available estimate. The assumptions for 2025 in this document are estimates and may differ from actual results, as the financial year was not yet closed at the time of content preparation.

Projections include risks and uncertainties which is why actual results may differ materially from those stated due to movements in energy prices, market conditions, changes in demand, macroeconomic factors, technology development, regulatory changes, competitive environment, and other factors disclosed in our public reports.

Certain data are based on estimates, assumptions, and third-party information. Despite due diligence, we cannot guarantee their completeness or accuracy.

These risk factors explicitly apply to all projections included in this content and must be considered by the reader. Each projection is valid only as of the date of this content. The Petrol Group does not undertake to publicly update or revise any projection due to new information, future events, or other circumstances, except as required by regulations. Given these risks, actual results may differ materially from those stated, implied, or inferred in this content.

The abbreviations used in this document are explained on the next page.

### **List of abbreviations**

Meaning	Abbreviation	Meaning	
Artificial intelligence	FCF	Free cash flow	
Added value	IT	Information technology	
Operations with natural persons	KPI	Key performance indicators	
Bosnia and Herzegovina	M&A	Mergers and acquisitions	
Cumulative annual growth rate	MNE	Montenegro	
Capital expenditure	MW, GW / GWh, TWh	Megawatt, Gigawatt / Gigawatt hours, Terawatt hours	
Contact centre	NG	Natural gas	
Cost-to-income ratio	OPEX	Operating expenses	
Croatia	RES	Renewable energy sources	
Customer experience	ROACE	Return on average capital employed	
Earnings before interest, taxes, depreciation and amortization	SEE	Southeast Europe	
Electricity	SLO	Slovenia	
Environmental, social, governance	SME	Small and medium size enterprises	
European Union	SRB	Serbia	
Electric vehicle	SS	Service station	
	Artificial intelligence Added value  Operations with natural persons  Bosnia and Herzegovina  Cumulative annual growth rate  Capital expenditure  Contact centre  Cost-to-income ratio  Croatia  Customer experience  Earnings before interest, taxes, depreciation and amortization  Electricity  Environmental, social, governance  European Union	Artificial intelligence  Added value  IT  Operations with natural persons  Bosnia and Herzegovina  Cumulative annual growth rate  MNE  Capital expenditure  Contact centre  NG  Cost-to-income ratio  OPEX  Croatia  RES  Customer experience  Earnings before interest, taxes, depreciation and amortization  Electricity  Environmental, social, governance  European Union  FCF  IT  KPI  M&A  KPI  M&A  MRE  MNE  MW, GW / GWh, TWh  CONTACT CENTRE  MRES  COPEX  RES  CUSTOMER EXPERIENCE  ELECTRICITY  SLO  Environmental, social, governance  SME  European Union	

# Petrol 2030: Strong core, ambitious transition.





